

KELLEY EDUCATION INC.



OFFICIAL SCHOOL CATALOG

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This catalog is written in English and all courses are taught in English. This School Catalog supersedes all previous School Catalogs of Kelley Education Inc. and its institutions. This School Catalog is a guideline for its students. Kelley Education Inc. reserves the right to modify its policies based upon its understanding and interpretation of accreditation standards and policies, state or federal laws and rules, or any other reason at its discretion.

*Note to the Reader: References to institutions are University of Aesthetics & Cosmetology (UofAC) and Chicago, IL, University of Aesthetics & Cosmetology (UofAC) and Downers Grove, IL, and Professional Cosmetology Education Center (PCEC) and El Dorado, AR.

WELCOME

Dear Future Professional,

You have chosen to become part of the exciting, fun, and rewarding professional beauty industry. Remember, every journey begins with a single step. Your first step is your decision to join us. We are here to lead you on your journey and to prepare you for your new career.



We know that enrolling is a big step. This catalog is designed for you. This catalog is your reference to how our institutions provide education, the courses we offer, student services, regulations, and our institution rules. We are always here to help you, so if you have any questions get in touch with any member of our Educational Team.

You have chosen to become licensed and to become licensed; you need to learn the theory and skills to get you there. Over many years, we have developed our curricula that work.

MISSION

Our mission is simple. Educate, graduate, get you licensed, and help you become employable.

Our culture is to inspire professional and personal development. And, to help you become employable, our Educational Team has goals to instill professional and personal development:

- Provide up-to-date, relevant education
- Provide a learning environment
- Through regular assessment
- Facilitate understanding
- Enable students to focus energies & become masters of their skills
- Help students pace themselves to complete on-time
- Offer flexible schedules to help all students
- Provide career development strategies to prepare students for employment
- To help all students realize their true potential

ABOUT US

Many years ago, Helma B Skin Care was founded by a European and an American to provide aesthetics products and education to the American aesthetics industry-before the aesthetician license existed. People from around the world came as students in continuing education classes.

In 1996, Helma found new stewardship in Robert and Leigh Anne Kelley to take the Helma B products and education to a new, higher level. Kelley Beauty Group re-formulated the skin care line without color, fragrance, parabens, and re-christened it Aesthe, the first name in aesthetics. Kelley Beauty Group then added additional classes and pioneered new education experiences for its growing, professional alumni.

In 1999, the professional alumni petitioned Kelley Beauty Group to offer licensing in aesthetics and Kelley Education was born. The first University of Aesthetics campus was in Downers Grove, IL. This campus was followed by its University of Aesthetics (UofA) campus in Chicago, IL. Pursuing higher standards, Kelley Education's institutions became accredited. In 2008, Kelley Education acquired the accredited Professional Cosmetology Education Center (PCEC) in El Dorado, AR. In 2010, University of Aesthetics in Downers Grove began to offer cosmetology and became the University of Aesthetics & Cosmetology (UAC). In 2016, University of Aesthetics in Chicago began to offer cosmetology and became the University of Aesthetics & Cosmetology (UofAC).

As Director of Schools, Leigh Anne has created a culture of learning at each campus. Her Education Team includes educators, admissions and financial aid personnel.

As President, Robert has become more involved in compliance; serving as an evaluator for NACCAS and, in 2015, as Commissioner for NACCAS. Robert and Leigh Anne work with their Education Team to constantly improve their curricula, campuses, and methodologies for learning.

CORPORATE SUPERVISION & ADMINISTRATION

Owner of all Kelley Education Inc. Institutions & President	Robert Kelley
Director of all Kelley Education Inc. Institutions	Leigh Anne Kelley

LOCATIONS & DESCRIPTIONS OF FACILITIES

UNIVERSITY OF AESTHETICS & COSMETOLOGY

ADDRESS
 1357 N. Milwaukee Ave.
 Chicago, IL 60622
 Salon 773.635.0140
 Admissions 773.635.0141

DESCRIPTION OF FACILITIES & EQUIPMENT

Our Chicago Facility is located at 1357 N. Milwaukee Ave. in the Wicker Park neighborhood. The building houses the University on 2 floors. The main floor, street access, is used as a clinic instruction floor. With 6 treatment rooms, we can comfortably serve 6 clinic clients and 10 styling stations including 5 that double a dry bar with drop down hair dryers. The floor below is used for classroom instruction. There are 4 bathrooms, a student break area and kitchen, locker facilities, and on-site laundry facilities. The equipment includes basic to advanced aesthetic treatment machines; such as, light therapy and ultrasound. Teaching aids include games, interactive learning, Power Point projector, overhead projector, and charts.

ADMINISTRATIVE STAFF & FACULTY

Director: Leigh Anne Kelley
 Admissions & Financial Aid: Leigh Anne Kelley, Lauren Thayer, Victoria Herrera
 Faculty: Ms. Crystal Hudson-Jones, Ms. Nolita McClendon

TITLE IX COORDINATOR & SCHOOL SECURITY

Mrs. Leigh Anne Kelley

TEXT ALERTS FOR STUDENT SAFETY

To be alerted by text of school closures or safety concerns, we ask that all students register for text alerts. There are 3 ways you can register.

Register by text	To: 81010 or 773.717.5611 Message: @uawp
Register by email	uawp@mail.remind.com
Register Online	https://www.remind.com/join/uawp

UNIVERSITY OF AESTHETICS & COSMETOLOGY

ADDRESS

1037-1043 Curtiss St.
Downers Grove, IL 60515
Salon 773.635.0130

Admissions 773.635.7700

DESCRIPTION OF FACILITIES & EQUIPMENT

Our Downers Grove facility is located at 1037-1043 Curtiss Street in downtown Downers Grove. Included in our school are a large reception/retail area, 1 theory classroom, 1 student practical treatment room, 1 break-room with lockers, dispensary, and clinical areas including 8 treatment rooms, 5 pedicure thrones, 5 shampoo stations, 2 ADA compliant restrooms, and over 20 styling stations. Our remodel was completed in early 2012. The equipment was purchased new, and is state of the art. Teaching aids include Flat panel television, games, interactive learning, Power Point Projector, overhead projector, and charts.

ADMINISTRATIVE STAFF & FACULTY

Director: Leigh Anne Kelley
Admissions & Financial Aid: Leigh Anne Kelley, Lauren Thayer, Victoria Herrera
Faculty: Ms. Chris, Mr. Frank, Ms. Lauren

TITLE IX COORDINATOR & SCHOOL SECURITY

Mrs. Leigh Anne Kelley

TEXT ALERTS FOR STUDENT SAFETY

To be alerted by text of school closures or safety concerns, we ask that all students register for text alerts. There are 3 ways you can register.

Register by text	Text: 81010 or 773.717.5611 Message: @uofac
Register by email	uofac@mail.remind.com
Register Online	https://www.remind.com/join/uofac

PROFESSIONAL COSMETOLOGY EDUCATION CENTER

ADDRESS

460 N. Washington Ave.
El Dorado, AR 71730

Admissions 870.776.8865

DESCRIPTION OF FACILITIES & EQUIPMENT

Our El Dorado facility is located at 460 N. Washington Ave, El Dorado Arkansas. The building houses Professional Cosmetology Education Center in over 8,000 square feet. We have 40 styling stations, 4 pedicure thrones, 6 manicure

tables, 2 dispensaries, Aesthetics Treatment Area, a break area and one theory classroom, with a large, flat screened television. There are locker facilities and on-site laundry facilities as well. Teaching aids include games, interactive learning, Power Point projector, DVD's, Videos, overhead projector and charts. Classroom areas, practical areas, and aesthetic treatment areas are scheduled per course.

ADMINISTRATIVE STAFF & FACULTY

Director: Leigh Anne Kelley
 Admissions & Financial Aid: Jill Hanry, Magan Burke
 Senior Instructor: Ms. Mary Whitehead
 Faculty: Ms. Charise Allen, Ms. Magan Burke

TITLE IX COORDINATOR & SCHOOL SECURITY

Title IX Coordinator: Mrs. Jill Hanry
 School Security: Mr. Ray White

TEXT ALERTS FOR STUDENT SAFETY

To be alerted by text of school closures or safety concerns, we ask that all students register for text alerts. There are 3 ways you can register.

Register by text	Text to: 773.717.5611 Message: @pcec
Register by email	pcec@mail.remind.com
Register Online	https://www.remind.com/join/pcec

OVERVIEW

ACCREDITATION

National Accrediting Commission of Career Arts & Sciences
 4401 Ford Avenue, Suite 1300
 Alexandria, VA 22302
 (703) 600.7600
www.naccas.org

AFFILIATIONS & ASSOCIATIONS

- ✓ American Association of Cosmetology Schools
- ✓ Career Educators Alliance
- ✓ Illinois Association of Cosmetology Schools
- ✓ Arkansas Cosmetology School Owners Association

APPROVALS

- ✓ Illinois State Approving Agency for Veterans Educational Benefits
- ✓ Arkansas State Approving Agency for Veterans Educational Benefits

LICENSES

Illinois Department of Financial and Professional Regulation
 320 West Washington Street

Springfield, IL 62786
 217.758.0800
www.idfpr.com

Arkansas Department of Health
 4815 West Markham Street
 Little Rock, Arkansas 72205
 501.661.2000 or 800.462.0599
<http://www.healthy.arkansas.gov/programsServices/hslicensingRegulation/Cosmetology/Pages/default.aspx>

ADMISSIONS REQUIREMENTS & POLICIES

CAREERS BEGIN HERE

Our priority is to prepare you to work in the professional beauty industry. Our educators and staff are here to help you learn and develop your soft skills (knowledge, business, and customer service) and your hard skills (technical ability).

PREPARING FOR SCHOOL/TIPS

Being successful means planning. Think about:

- When you want to start (enroll in advance)
- Making sure you have dependable transportation
- Making sure you have childcare (if needed)

PRE-ADMISSION REQUIREMENTS

We're ready for you, now you need to be ready:

- ✓ Complete a Career Planning Interview
- ✓ Complete an Application For Enrollment
- ✓ Pay Registration Fee \$100
- ✓ AR Students: \$20 Money Order payable to AR State Board of Cosmetology and 2 passport photos (we can help with your photos)
- ✓ Copy of your state or federally issued photo identification
- ✓ Copy of your Social Security Card
- ✓ Your high school diploma, GED, Official High School Transcript or equivalent. (We do not participate in "Ability to Benefit").
- ✓ **Foreign diplomas** must be translated and evaluated by a recognized agency; such as, World Educational Services (WES), Globe Language Services, and Educational Credential Evaluators (ECE) to be determined equivalent of a US High School Diploma.
- ✓ Students applying for instructor courses must meet state enrollment requirements; including holding a current license in the field in which they wish to teach.
- ✓ AR students: Complete an instructor in training application to be forwarded to the State Board of Cosmetology

RE-ENROLLMENT

Re-enrollment is not guaranteed and re-enrollment is not available to students terminated for violation of this Institution's Zero Tolerance Policy. Lack of financial responsibility to loans and extended credit by the Institution will be carefully considered before admission.

Students who have withdrawn and want to re-enroll must appeal to and have approval by the Director prior to re-admission. Students being considered by the Director for re-enrollment must document:

- ✓ the ability to successfully complete the program; and
- ✓ certify that the circumstances under which they were not able to previously complete have changed at any institution; and
- ✓ that they have the commitment to succeed.

Students that withdraw and re-enroll will return under the same SAP status as when they withdrew regardless of the amount of time that has lapsed. (See SAP for more information).

RECRUITMENT POLICY

Our schools do not recruit students already attending or admitted to another school offering similar programs of study.

TRANSFER POLICY

Transfer students are accepted on a case by case basis. Students being considered by the Director for transfer must document:

- ✓ the ability to successfully complete the program; and
- ✓ certify that the circumstances under which they were not able to previously complete have changed at the previous institution(s); and
- ✓ that they have the commitment to succeed.

Official transcripts and, if applicable, any state required documents are required prior to enrollment; we will not make adjustments once a student has started classes. The number of hours accepted, if any, in transfer may be fewer than listed on an official transcript. Proficiency examinations may be used to determine a student's prior education and the appropriate entry point into the curriculum.

We do not guarantee the transferability of our Institution transcripts.

See SAP regarding: Clock hours accepted from another institution toward the student's educational program are counted as attempted and completed.

See Maximum Time Frame regarding: Clock hours accepted from another institution will decrease the amount of hours required.

EQUAL OPPORTUNITY

Kelley Education Inc. is committed to equal educational opportunity and does not discriminate on the basis of age, gender, religion, sexual orientation, ethnicity/national origin, disability, perceived gender, or gender identity in admissions, student services, employment, or any other activities. Applicants will not be denied admission on the basis of any of the foregoing factors; however, applicants must meet all of our specified admissions requirements.

CITIZENSHIP

Kelley Education Inc. accepts United States citizens and foreign nationals who are permanent residents who are eligible to attend.

RECORDS

Kelley Education Inc. maintains cumulative educational records in accordance with all applicable federal, state, and accreditation requirements.

LANGUAGE

All courses are taught in English. Textbooks and course materials are only offered in the English language.

WARNING

Providing false information for the purpose of gaining admission or access to financial aid is a violation of the law and could result in criminal prosecution and denial of admission or termination from enrollment.

COMMITMENT

In addition to the Admission Requirements, above, Kelley Education Inc. considers the applicant's character, readiness, and commitment to successfully complete the coursework and to work effectively in the occupation(s) for which the coursework is intended. In its determination, Kelley Education Inc. will consider information about the applicant's prior postsecondary education experience, employment record, credit record, and any criminal record. Applicants may be required to provide such information and to sign authorizations allowing Kelley Education Inc. to obtain information from other education providers, employers, credit agencies, and law enforcement authorities. If an applicant has a criminal record and is enrolled, Kelley Education Inc. makes no guarantee that the criminal record will not be an impediment to licensure and/or employment. Applicants' statements and behavior during the admissions process will be considered.

Kelley Education Inc. reserves the right to deny admission to any applicant who it believes, based upon the background, record, statements, and conduct is determined to not be qualified to succeed in or benefit from enrollment.

AMERICANS WITH DISABILITIES ACT

If you would like to request an academic adjustment or auxiliary aids, please contact the Director. The Director is responsible for coordinating compliance with Section 504 of the Rehabilitation Act of 1973 and Title III of the Americans with Disabilities Act of 1990. Applicants, who are persons with disabilities, as defined in paragraph 104.3(j) of the regulation under Section 504 of the Rehabilitation Act of 1973, may apply for admittance. We will work with the applicant or student to determine whether reasonable accommodations can be effective and/or are available.

Any qualified individual with a disability requesting an accommodation or auxiliary aid or service should follow this procedure:

Notify the Director in writing of the type of accommodation needed, date needed, documentation of the nature and extent of the disability, and of the need for the accommodation or auxiliary aid. The request should be made at least 8 weeks in advance of the date needed. You may contact the Director by email or telephone.

The Director or their assign will respond.

If you would like to appeal the decision regarding your request, please contact the Director with all previously requested information. Appeals must be submitted within one week of the date of the Director's response.

START DATES & SCHEDULES

Classes begin every 8 weeks.

OFFICIAL HOLIDAYS

Kelley Education Inc. understands that its students are committed to becoming prepared for employment and that every day counts toward completion. Therefore, holidays are kept to a minimum to provide our employees and students the opportunity to share special time with their loved ones.

The following are official holidays for 2016.

- **Admissions & School are closed. Friday, January 1, 2016 New Year’s Day.**
- **Admissions is open. School is closed. Friday, March 25, 2016 Good Friday.**
- **Admissions & School are closed. Saturday, March 26, 2016 Easter Eve.**
- **Admissions & School are closed. Monday, May 30, 2016 Memorial Day.**
- **Admissions & School are closed. Saturday, July 2, 2016 Independence Day (observed).**
- **Admissions & School are closed. Monday, July 4, 2016 Independence Day.**
- **Admissions & School are closed. Thursday, November 24, 2016 Thanksgiving Day.**
- **Admissions & School are closed. Saturday, December 24, 2016 Christmas Eve.**
- **Admissions & School are closed. Monday, December 26, 2016 Christmas Day (observed).**
- **Admissions is open. School is closed. Tuesday, December 27, 2016 Break.**
- **Admissions is open. School is closed. Wednesday, December 28, 2016 Break.**
- **Admissions is open. School is closed. Thursday, December 29, 2016 Break.**
- **Admissions is open. School is closed. Friday, December 30, 2016 Break.**
- **Admissions & School are closed. Saturday, December 31, 2016 Break.**

Other closures may be declared for inclement weather, educator training, and special events. Official notice will be announced via remind.com. Subscription is free and is recommended at the time of enrollment.

NORMAL TIME TO COMPLETE

Normal Time to Complete and **On Time Completion Rates** are determined by calculating 110% of the scheduled hours. Students cannot exceed the maximum time frame as described in the Satisfactory Progress Policy. Students who take more than 110% to graduate and less than the maximum time frame are considered to have graduated but not within the Normal Time and On Time rates.

CLASS SCHEDULES

COSMETOLOGY

The University of Aesthetics & Cosmetology in Chicago, IL

The University of Aesthetics & Cosmetology in Downers Grove, IL

Professional Cosmetology Education Center, El Dorado, AR

The cosmetology program is 1,500 hours of instruction. Subjects include haircutting, haircoloring, hairdressing, facials, makeup, nail technology, salon management, state regulations, sanitation and safety procedures, and much more. Upon successful completion of all graduation requirements, the graduate is qualified for licensure examination to practice as an entry level cosmetologist.

Schedule	Normal Time to Complete	Days	Times	Scheduled Hours (excludes breaks)
Full-Time	Approximately 55 weeks	Tu-We-Th-Fr-Sa	9:00 a.m.-3:30 p.m.	6 hours/day

COSMETOLOGY INSTRUCTOR

The University of Aesthetics & Cosmetology in Chicago, IL

The University of Aesthetics & Cosmetology in Downers Grove, IL

Professional Cosmetology Education Center, El Dorado, AR

The cosmetology instructor program is, in IL, 1,000 hours of instruction and, in AR, 600 hours of instruction. Subjects include basic teaching skills, safety judgments, proper work habits, and desirable attitudes necessary to obtain licensure and for competency as an instructor or related position. Upon successful completion of all graduation requirements, the graduate is qualified for licensure examination to practice as an entry level instructor.

Schedule	Normal Time to Complete	Days	Times	Scheduled Hours (excludes breaks)
Full-Time	Approximately 37 weeks	Tu-We-Th-Fr-Sa	9:00 a.m.-3:30 p.m.	6 hours/day
Full-Time	Approximately 22 weeks	Tu-We-Th-Fr-Sa	9:00 a.m.-3:30 p.m.	6 hours/day

AESTHETICS

The University of Aesthetics & Cosmetology, Chicago, IL

The University of Aesthetics & Cosmetology in Downers Grove, IL

Professional Cosmetology Education Center, El Dorado, AR

The aesthetics program is 750 hours of instruction in IL and 600 hours of instruction in AR. Subjects include facials, makeup, salon management, state regulations, sanitation and safety procedures, and much more. Upon successful completion of all graduation requirements, the graduate is qualified for licensure examination to practice as an entry level aesthetician.

Campus	Schedule	Normal Time to Complete	Days	Times	Scheduled Hours (excludes breaks)
University of Aesthetics & Cosmetology, Chicago, IL & University of Aesthetics & Cosmetology, Downers Grove, IL	Full-Time	Approximately 28 weeks	Tu-We-Th-Fr-Sa	9:00 a.m.-3:30 p.m.	6 hours/day

University of Aesthetics & Cosmetology, Chicago, IL & University of Aesthetics & Cosmetology, Downers Grove, IL	Part-Time	Approximately 55 weeks	Tu-We-Th + 2 Sa	6:00 p.m.-9:30 p.m. + 2 Sa 9:00 a.m.-3:30 p.m.	3 hours/day or, including 2 Saturdays, an average of 48 hours per month
Professional Cosmetology Education Center, El Dorado, AR	Full-Time	Approximately 22 weeks	Tu-We-Th-Fr-Sa	9:00 a.m.-3:30 p.m.	6 hours/day

AESTHETICS INSTRUCTOR

The University of Aesthetics & Cosmetology, Chicago, IL

The University of Aesthetics & Cosmetology in Downers Grove, IL

Pre-Requisite: Aesthetician license.

The aesthetics instructor program is 750 hours of instruction in IL. Subjects include educational techniques, curriculum development, lesson planning, use of instructional methods, classroom management, state regulations, sanitation and safety procedures, and much more. Upon successful completion of all graduation requirements, the graduate is qualified for licensure examination to practice as an entry level aesthetician instructor.

Schedule	Normal Time to Complete	Days	Times	Scheduled Hours (excludes breaks)
Full-Time	Approximately 28 weeks	Tu-We-Th-Fr-Sa	9:00 a.m.-3:30 p.m.	6 hours/day
Part-Time	Approximately 55 weeks	Tu-We-Th + 2 Sa	6:00 p.m.-9:30 p.m. + 2 Sa 9:00 a.m.-3:30 p.m.	3 hours/day or, including 2 Saturdays, an average of 48 hours per month

FINANCIAL AID INFORMATION

FEDERAL STUDENT AID (FSA)

To receive Federal Student Aid, you must fill out a Free Application for Federal Student Aid (FAFSA) on the web at <https://fafsa.ed.gov/>

At our institutions, there are two types of Federal Student Aid which are available to those who qualify.

*Credit Balances: The University of Aesthetics & Cosmetology/PCEC will request written permission to retain credit balances to use for future charges to the students account, or the credit amount will be disbursed to the student.

Grants – Financial aid, often based on financial need, that does not need to be repaid (unless, for example, you withdraw from school and owe a refund).

Loans – Federal Student Aid that must be repaid, with interest, to the Federal Government.

FEDERAL PELL GRANT

A *Federal Pell Grant*, unlike a loan, does not have to be repaid. Federal Pell Grants usually are awarded only to undergraduate students who have not earned a bachelor's or a professional degree. (In some cases, however, a student enrolled in a *post baccalaureate teacher certification program* might receive a Federal Pell Grant.) You are not eligible to receive a Federal Pell Grant [if you are incarcerated](#) in a federal or state penal institution or are subject to an involuntary civil commitment upon completion of a period of incarceration for a forcible or non-forcible sexual offense.

WILLIAM D. FORD FEDERAL DIRECT LOAN PROGRAM

Subsidized and unsubsidized loans are federal student loans for eligible students to help cover the cost of higher education at a four-year college or university, community college, or trade, career, or technical school. The U.S. Department of Education offers eligible students at participating schools Direct Subsidized Loans and Direct Unsubsidized Loans. (Some people refer to these loans as Stafford Loans or Direct Stafford Loans.) There are 3 types: Subsidized, Unsubsidized, and Plus Loans.

For more information, please see <https://studentaid.ed.gov/sa/types/loans/subsidized-unsubsidized>

SUBSIDIZED LOANS

In short, Direct Subsidized Loans have slightly better terms to help out students with *financial need*.

Here's a quick overview of Direct Subsidized Loans:

Direct Subsidized Loans are available to undergraduate students with financial need.

Your school determines the amount you can borrow, and the amount may not exceed your financial need.

The U.S. Department of Education pays the interest on a Direct Subsidized Loan while you're in school at least half-time, for the first six months after you leave school (referred to as a *grace period**), and during a period of *deferment* (a postponement of loan payments).

UNSUBSIDIZED LOANS

Here's a quick overview of Direct Unsubsidized Loans:

Direct Unsubsidized Loans are available to undergraduate and graduate students; there is no requirement to demonstrate financial need.

Your school determines the amount you can borrow based on your cost of attendance and other financial aid you receive.

You are responsible for paying the interest on a Direct Unsubsidized Loan during all periods.

If you choose not to pay the interest while you are in school and during grace periods and deferment or *forbearance* periods, your interest will accrue (accumulate) and be capitalized (that is, your interest will be added to the principal amount of your loan)

PLUS LOANS

PLUS loans are federal loans that graduate or professional degree students and parents of dependent undergraduate students can use to help pay education expenses. The U.S. Department of Education makes Direct PLUS Loans to eligible borrowers through schools participating in the *Direct Loan Program*.

Here's a quick overview of Direct PLUS Loans:

The U.S. Department of Education is the *lender*.

The borrower must not have an *adverse credit history*.

The maximum loan amount is the student's cost of attendance (determined by the school) minus any other financial aid received.

VETERANS' EDUCATION BENEFITS

Kelley Education Inc.'s institutions are approved for eligible veterans, eligible dependents, eligible spouses, and eligible active military. If you think you might be eligible, verify with your VA counselor your qualifications for benefits and contact a member of our Education Team.

Veterans eligible to receive benefits cannot be extended beyond the total scheduled hours for the program.

ACE GRANT

ACE Grants are designed to help you begin your career in cosmetology. ACE Grants are offered by participating schools to qualified applicants.

For a copy of the application, please complete the form here: <http://beautyschools.org/ace-grants/>. For questions regarding the program, please call Elouise at 800-831-1086 x102. Ace Grant application and salon assessment are required before enrollment. ACE Grant awards will reduce your Financial Aid assistance and will be applied after 750 hours of the first academic year.

SATISFACTORY ACADEMIC PROGRESS (SAP)

SAP is a requirement for all enrolled students.

REQUIREMENTS

In order to meet SAP, students must meet:	
Academic Requirement	= 75% Cumulative Grade Average
Attendance Requirement	= 75% Cumulative Attendance Average

SAP evaluation periods are based upon actual, contracted hours.

Students meeting the minimum requirement at any evaluation are considered to be making SAP until the next scheduled evaluation.

Students not making satisfactory progress may lose financial aid eligibility for financial aid from Title IV program funds and may be subject to termination.

GRADING PROCEDURE

Student assessments include practical rubrics, practical performances, and examinations. Evaluation, feedback, and grades are given to the student for each assessment.

Work is graded according to this scale.	
95-100	= A
85-94	= B
75-84	= C

74 & Below	= D
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Students must make-up failed or missed tests and incomplete assignments (the first passing grade will be recorded). Some assignments are on a Pass or Not Passed basis. Satisfactory completion is needed in the following areas: General Safety, Customer Service, and Practical Skills.

SAP EVALUATION POINTS

An academic year is 900 clock hours over a period not less than 26 weeks. SAP Evaluations are based upon actual hours at the end of each payment period and provided to each student.

If an academic year is more than 450 hours and less than 900 hours, payment periods are equal to one half of that academic year.

If a subsequent academic year is 450 hours or less, then it is considered one payment period. This applies to transfer students.

Cosmetology SAP Evaluation Points 1,500 Hours	
Payment Period 1	450 hours
Payment Period 2	900 hours
Payment Period 3	1200 hours
Payment Period 4	1500 hours

Aesthetic SAP Evaluation Points 750 Hours	
Payment Period 1	375 hours
Payment Period 2	750 hours

Cosmetology Instructor SAP Evaluation Points 1,000 Hours	
Payment Period 1	450 hours
Payment Period 2	900 hours
Payment Period 3	1,000 hours

Aesthetics Instructor SAP Evaluation Points 750 Hours	
Payment Period 1	375 hours
Payment Period 2	750 hours

SAP EVALUATION RESULTS

Students will be provided written notice of their SAP standing at the time of evaluation. Copies of evaluations and appeal results will be kept in the student's file.

SAP Evaluation Results	
Satisfactory Status	Requires no action by student or school. Status remains until next evaluation.
Warning Status = Financial Aid Warning	Not meeting SAP. Requires no action by student, aid eligibility is retained until next evaluation.
Unsatisfactory Status = Financial Aid Suspension	Student has right to appeal and appeals must be in writing. If appeal is granted, student status is probation until next evaluation. Eligibility for aid continues. If appeal is denied or student does not file a written appeal, financial aid

	eligibility is lost and student may be terminated.
Financial Aid Probation Status	Not meeting SAP while in Warning Status. A written appeal is granted, student status becomes Probation until next evaluation. Eligibility for aid continues.

WARNING STATUS = FINANCIAL AID WARNING

Students who fail to meet the minimum requirements for academic and attendance progress at the end of a payment period will be placed on Financial Aid Warning. Any student on Financial Aid Warning may continue to receive FSA assistance under the Title IV HEA programs for one payment period.

If, at the end of the payment period, the student is meeting the minimum grade academic and attendance requirement, then the student is considered to be meeting Satisfactory Academic Progress; if not, the student is placed on Financial Aid Suspension and will lose FSA eligibility.

FINANCIAL AID SUSPENSION

Students placed on Financial Aid Suspension will be required to meet specific criteria of an improvement plan to assist them in regaining FSA eligibility and have the right to appeal.

FINANCIAL AID SUSPENSION APPEAL

Students who are on Financial Aid Suspension may appeal to receive Financial Aid Probation. The appeal process is:

- Student must make a formal appeal in writing within 10 days of being notified of Financial Aid Suspension
- The Institution determines that the student should be able to meet SAP requirements at the end of the payment period by following the **Academic Plan**.
- Student may not already be on Probation
- The student must have a basis to file an appeal. Acceptable reasons include the death of a relative, an injury or illness of the student, or other special and unusual circumstances. **Academic Plan:** The student must document what caused the failure to meet SAP and must also explain what has changed that will allow them to demonstrate their ability to meet SAP at the end of the next payment period. The student must submit all information in writing within 10 days of being notified of being put on Unsatisfactory Status. If the appeal is granted, the student will remain eligible for Title IV program funds during Probation Status.

FINANCIAL AID PROBATION

Students prevailing upon appeal of their Financial Aid Suspension will be placed on Financial Aid Probation and will have their FSA reinstated for one payment period.

If, by the next payment period following Financial Aid Probation, the student is meeting the SAP standard, the student will be considered making SAP and removed from Financial Aid Probation.

If, by the next payment period following Financial Aid Probation, the student is not meeting the SAP standard, the student will be considered not making SAP. This will result in loss of eligibility for Title IV HEA program funds. The student may also be terminated from the Institution.

SAP EVALUATION & RE-ENROLLMENTS

Students, who re-enroll, re-enroll in the same progress status as when they left. For students that re-enroll more than 180 days after their last date of attendance, evaluation periods will be determined based upon the new contracted hours.

To be considered making SAP or to re-establish SAP the student must meet both the cumulative Academic and Attendance requirements.

A former student seeking reinstatement after termination caused by not meeting SAP or official interruption must first meet with the Director. The Director will determine if the student is eligible to re-enroll. If a student applies for reinstatement, the former student must document the ability to successfully complete the program and certify that the causes of previous difficulties have been managed. Former students who are reinstated will return as not making SAP and will be allowed to continue their education, but where applicable are not eligible for Title IV program funds unless they are able to re-establish SAP during a specified period of time.

Additional information which may have an impact on SAP will cause the Institution to recalculate SAP.

ACADEMIC YEAR

An academic year is 900 clock hours over a period of not less than 26 weeks.

SAP FACTORS

- **Leave of Absence** – Approved Leaves of Absence will extend the student’s enrollment agreement and Maximum Time Frame by the same number of days taken in a Leave of Absence
- **Holidays** - School holidays are not considered in the calculation of cumulative attendance.
- **Transfer** – **(i)** Clock hours accepted from another institution toward the student’s educational program are counted as attempted and completed for determining when the allowable maximum time frame has been exhausted. For example: Course program is X and accepted transfer hours of Y. **(ii)** Maximum Time Frame = $X - Y / \text{Minimum Required Attendance}$. For SAP purposes, transfer hours accepted are not counted during the first payment period, rather they are added following the last payment period.
- **Re-Enrollment** - Students re-enrolling who were not meeting the SAP standard at the time of their withdrawal or termination, regardless of how long the student has been not enrolled, and are allowed to re-enroll are considered to not be making SAP and will not be eligible for Title IV HEA programs until they are able to re-establish SAP.
- **Course Incompletes, Repetitions, Non-Credit Remedial Courses** have no effect on SAP and this Institution does not have these items or policies.

MAXIMUM TIME FRAME

Maximum time frame is 133% of the time it would take to complete the scheduled hours in the program. Calculated as Course Hours less Accepted Transfer Hours (if any) divided by the minimum attendance percentage. Maximum time frames are based upon the student’s schedule of attendance.

If it is determined that a student must attend beyond the maximum time frame due to poor attendance or to complete graduation requirements, the student may be terminated. At that time, Kelley Education Inc. may require the student, whose contract has been terminated, to execute a new Enrollment Agreement as a re-enrollment. (See Re-Enrollment elsewhere within this school catalog.) The student will be required to pay the current chargers per Program hour in effect at the time of execution of the new Enrollment Agreement.

PROGRAMS

IL COSMETOLOGY COURSE DESCRIPTION

Description: The primary purpose of this Cosmetology course is to train the student in the basic skills, judgments, safety judgments, proper work habits, and desirable attitudes necessary to obtain licensure and for competency as an entry level cosmetologist or related position.

Program Length: 1,500 hours

Educational Objectives: Upon completion of the course requirements, the determined graduate will be able to:

1. Project a positive attitude and a sense of personal integrity and self-confidence.
2. Practice proper grooming, effective communication skills, and visible poise.
3. Understand employer–employee relationships and respect the need to deliver worthy service for value received.
4. Perform the basic skills necessary for chemical application/hair treatment/hair dressing, hair styling, hair cutting, esthetics, and nail technology to enter the professional beauty industry as an entry level cosmetologist.
5. Apply the theory, technical information, and related matter to ensure sound judgments, decisions, and procedures.
6. Pass the IL State Licensing Exam

To ensure continued career success, the graduate will continue to learn new and current information related to techniques, communication skills, and teaching methodologies to improve teaching skills.

References: A comprehensive library of references, periodicals, books, texts, and audio DVDs.

Instructional Methods: The clock hour education is provided through sequential learning steps that address specific tasks necessary for state board preparation, graduation, and entry-level job skills. Clinic equipment, implements, and products are comparable to those used within the industry. The course is presented through comprehensive lesson plans that reflect effective educational methods. Subjects are presented by means of lecture, demonstration, and student participation. Audiovisual aids, guest speakers, field trips, projects, activities, and other related learning methods may be used within the course.

Grading procedures: Students are assigned theory study and a minimum number of practical experiences required for course completion. Theory is evaluated after each unit of study. Practical assignments are evaluated as completed and counted toward course completion only when rated as satisfactory or better. Practical skills are evaluated according to text procedures, performance standards established by the state licensing agency, and the Practical Skills Competency Evaluation Criteria. Students must maintain a theory average of 75% and pass a final written and practical exam prior to graduation. Student must make up failed or missed tests and incomplete assignments.

Grading Scale:

95-100 A

85-94 B

75-84 C

74 & Below D

Course Syllabus by Subject

Basic Training: 150 hours of classroom instruction in general theory and practical application shall be provided that shall include a minimum of the following subject areas:

- Orientation
- tools and their use;
- shampoo;

- understanding chemicals and use;
- types of hair;
- sanitation;
- hygiene;
- skin diseases and conditions;
- anatomy and physiology;
- electricity;
- ethics;
- nail technology;
- aesthetics.

Practical Chemical Application/Hair Treatment: 500 hours of instruction, which shall be a combination of classroom instruction and hands on experience, shall be provided in the following subject areas:

- chemical safety;
- permanent waving;
- hair coloring, tinting and bleaching;
- hair relaxing;
- hair and scalp conditioning;
- shampooing, toning and rinsing.

Hair Styling/Hair Dressing: 475 hours of instruction in hair styling, which shall be a combination of classroom instruction and hands on experience, shall be provided in the following subject areas:

- cutting
- thinning
- shaping
- trimming
- application of electrical/mechanical equipment
- curling
- hair treatments

Shop Management, Sanitation, and Interpersonal Relations: 200 hours of classroom instruction shall be provided in the following subject areas:

- Professionalism; Resume Development; Interview Preparation; Job Search Skills
- labor law;
- workers' compensation;
- client relations;
- bookkeeping;
- marketing and merchandising;
- emergency first aid;
- right-to-know laws;
- pertinent State and local laws and rules;
- business ethics;
- sanitation;
- electrical devices;
- personal grooming and hygiene

Esthetics: 85 hours

Nail Technology: 55 hours

Electives: 35 hours

Externship/Internship: Students, meeting institution requirements, and participating salons, meeting institution and state requirements, may be permitted to participate in an Externship/Internship (which may be substituted for 150 hours of the required 1500 hours). The Externship/Internship is designed to allow a student to learn hair dressing, sanitation, safety and shop management, hair treatment, nail technology, hair braiding, and/or esthetics under the direct supervision of a licensed cosmetologist in a registered salon. Requirements include, but are not limited to:

- A contract is required between the institution, the registered salon, the licensed cosmetologist, and the student (included in the contract will be the requirements below) and any other specific requirements established by this institution. The contract must be signed by the student, the licensed cosmetologist, and this institution.
- o completing 750 hours of training with a minimum average grade of 80; and,
- o limited to no more than 150 hours in an Externship/Internship program; and,
- o cannot be paid while participating in this Externship/Internship program as it is a part of the cosmetology curriculum of the school; and,
- o limited to work a maximum of 8 hours a day; and,
- o required to spend 1 day a week at the school; and,
- o must be under the direct on site supervision of a licensed cosmetologist (Only 1 student shall be supervised by 1 licensed cosmetologist).

This Institution requires students to acquire knowledge and skills prior to entering the student salon and providing services to the public.

Pre-Clinic: Cosmetology

Pre-Clinic: Prior to working in the student salon, students will complete 480 scheduled hours covering the following areas: Freshman Final Practical; Freshman Theory Final; and the following chapters:

- History & Career Opportunities (1)
- Life Skills (2)
- Professional Image (3)
- Communicating for Success (4)
- Scalp care, shampooing (15)
- Infection Control (5)
- Principles of Hair Design (14)
- Chemical Texturizing (22)
- 8 Week Module #2
- Hair Styling (17)
- Hair Coloring (21)
- Hair Cutting (16)

LICENSING REQUIREMENTS

(225 ILCS 410/3-2) (From Ch. 111, par. 1703-2)

(Section scheduled to be repealed on January 1, 2026)

Sec. 3-2. Licensure; qualifications.

(1) A person is qualified to receive a license as a cosmetologist who has filed an application on forms provided by the Department, pays the required fees, and:

a. Is at least 16 years of age; and

b. Is beyond the age of compulsory school attendance or has received a certificate of graduation from a school providing secondary education, or the recognized equivalent of that certificate; and

c. Has graduated from a school of cosmetology approved by the Department, having completed a program of 1,500 hours in the study of cosmetology extending over a period of not less than 8 months nor more than 7 consecutive years. A school of cosmetology may, at its discretion, consistent with the rules of the Department, accept up to 1,000 hours of barber school training at a recognized barber school toward the 1,500 hour program requirement of cosmetology. Time spent in such study under the laws of another state or territory of the United States or of a foreign country or province shall be credited toward the period of study required by the provisions of this paragraph; and

d. Has passed an examination authorized by the Department to determine eligibility to receive a license as a cosmetologist; and

e. Has met any other requirements of this Act.

(Source: P.A. 99-427, eff. 8-21-15.)

TUITION & EXPENSES

IL Cosmetology	
Non-Refundable Registration Fee	\$100.00
Student Kit (Books/Equipment Use/Product)	\$1,800.00
Tuition	\$16,350.00
Total Education Expenses	\$18,250.00
Taxes Chicago Campus @ .0925	\$184.50
Taxes Downers Grove Campus @ .0825	\$148.50
*Taxes subject to change.	

AR COSMETOLOGY COURSE DESCRIPTION

EDUCATIONAL OBJECTIVES/GOALS

The program objective is to prepare the student to become licensed by AR; including passing the state licensing examination, and to enter the professional beauty industry as an entry level cosmetologist. Goals include an understanding of cosmetology theory, development of technical skills, preparation to secure job opportunities, and habits including; but not limited to safety, sanitation, disinfection, sterilization, and providing excellent customer service.

COURSE FORMAT

Course content is developed according to state law and industry standards.

INSTRUCTIONAL METHODS

Education is facilitated through a trained and licensed Education Team. Industry recognized publications, computer programs; Kelley Education Inc. proprietary content and educational aids complement the education effort. Salon grade equipment, products, and tools complement skills training in the student run salon.

LENGTH OF COURSE

The length of this course is 1,500 hours.

80 HOURS. HYGIENE & SANITATION

- Bacteriology
- Sterilization
- Sanitation

120 HOURS. RELATED SCIENCE

- | | |
|---|---|
| <ul style="list-style-type: none"> • Physiotherapy • Cosmetricity | <ul style="list-style-type: none"> • Physiology • Histology |
|---|---|

- Anatomy
- Neurology

- Mycology
- Osteology

1,000 HOURS. HAIRDRESSING

- Cleaning hair
- Shampooing
- Haircutting
- Clipping
- Singeing
- Dying
- Tinting
- Bleaching
- Scalp massage
- Brushing & combing
- Curling
- Permanent waving
- Reconditioning hair
- Wiggery
- Thermal pressing
- Iron curling
- Chemical relaxing

100 HOURS. MANICURING

- Filing & shaping of fingernails
- Loosening & removing dead cuticles
- Hand and arm massage

100 HOURS. AESTHETICS

- Skin Course
- Various kinds of facial massage
- Cosmetics
- Packs
- Makeup
- Eyebrow arching
- Eyelash dying

50 HOURS. SALESMANSHIP AND SHOP MANAGEMENT

- How to keep records
- Business law
- Cosmetology law
- Rules & Regulations
- Booking appointments
- Retailing

50 HOURS. SHOP DEPARTMENT

- Courtesy
- Neatness & professional attitude

PRE-SALON LEVEL -BASIC TRAINING

Students are required to meet certain institutional and AR state requirements prior to working in the student salon. While the AR state minimum includes basic training, we require additional training.

Pre-Clinic: Cosmetology

Pre-Clinic: Prior to working in the student salon, students will complete 480 scheduled hours covering the following areas: Freshman Final Practical; Freshman Theory Final; and the following chapters:

- History & Career Opportunities (1)
- Life Skills (2)
- Professional Image (3)
- Communicating for Success (4)
- Scalp care, shampooing (15)
- Infection Control (5)
- Principles of Hair Design (14)
- Chemical Texturizing (22)
- 8 Week Module #2
- Hair Styling (17)
- Hair Coloring (21)
- Hair Cutting (16)

REFERENCES

Each classroom will have textbooks either in print or electronic copies, tools, equipment, and dispensary products. Each institution has internet connectivity to enable access to websites, videos, and other educational methods.

AR COSMETOLOGY LICENSING REQUIREMENTS

A candidate who wishes to obtain a Cosmetologist license must pass both a written and a practical examination. To qualify to take either of these examinations, a candidate must:

1. Have successfully completed a 1,500-hour course of instruction in a cosmetology section-approved school of cosmetology. School must submit a completed Certificate of Training Form. Forms can be downloaded online at www.arkansas.gov/cos
2. Be at least 16 years old;
3. Must have completed the 10th grade or its equivalent

TUITION & EXPENSES

Non-Refundable Registration Fee	\$100.00
Books/Equipment/Product/Student Kit	\$1,800.00
Tuition	\$14,350.00
Total Education Expenses	\$16,250.00
Taxes El Dorado @ .0975	\$175.50

IL AESTHETICS COURSE DESCRIPTION

Description: The primary purpose of this Aesthetics course is to train the student in the basic skills, judgments, safety judgments, proper work habits, and desirable attitudes necessary to obtain licensure and for competency as an entry level esthetician or related position.

Program Length: 750 hours

Educational Objectives: Upon completion of the course requirements, the determined graduate will be able to:

1. Project a positive attitude and a sense of personal integrity and self-confidence.
2. Practice proper grooming, effective communication skills, and visible poise.
3. Understand employer–employee relationships and respect the need to deliver worthy service for value received.
4. Perform the basic manipulative skills in the areas of facial massage, effective use of implements and equipment, proper application of corrective makeup, unwanted hair removal, and lash/brow tinting.
5. Perform the basic analytical skills to determine appropriate skin care and makeup services to achieve the best result for each client.
6. Apply the theory, technical information, and related matter to ensure sound judgments, decisions, and procedures.

To ensure continued career success, the graduate will continue to learn new and current information related to skills, trends, and methods for career development in aesthetics and related career positions.

References: A comprehensive library of references, periodicals, books, texts, and audio DVDs.

Instructional Methods: The clock hour education is provided through sequential learning steps that address specific tasks necessary for state board preparation, graduation, and entry-level job skills. Clinic equipment, implements, and products are comparable to those used within the industry. The course is presented through comprehensive lesson plans that reflect effective educational methods. Subjects are presented by means of lecture, demonstration, and student participation. Audiovisual aids, guest speakers, field trips, projects, activities, and other related learning methods may be used within the course.

Grading Procedures: Students are assigned theory study and a minimum number of practical experiences required for course completion. Theory is evaluated after each unit of study. Practical assignments are evaluated as completed and counted toward course completion only when rated as satisfactory or better. Practical skills are evaluated according to text procedures, performance standards established by the state licensing agency, and the Practical Skills Competency Evaluation Criteria. Students must maintain a theory average of 75% and pass a final written and practical exam prior to graduation. Student must make up failed or missed tests and incomplete assignments.

Grading Scale:

95-100	A
85-94	B
75-84	C
74 & Below	D

Course Syllabus

Basic Training: 75 hours of classroom instruction in general theory and practical application shall be provided that shall include a minimum of the following subject areas:

- Orientation
- History of skin care;
- Personal hygiene and public health;
- Professional ethics;
- Sterilization and sanitation;
- Introduction to skin analysis and skin care and facial treatments
- Scientific Concepts: 150 hours of instruction of classroom instruction in the following subject areas:
 - Cells, metabolism, and body systems;
 - Bacteriology;
 - Physiology and histology of the skin;
 - Human anatomy;
 - Chemistry – understanding chemicals and their use;
 - Disorders of the skin and special aesthetics procedures

Practices & Procedures: 500 hours of instruction, which is a combination of classroom instruction and hands on (clinical application) experience, in the following subject areas:

- Non-therapeutic massage, excluding the scalp;
- Nutrition and health of the skin;
- Skin analysis;
- Cleansing the skin;
- Mask therapy and facial treatments;
- Facial treatments without the aid of machines;

- Electricity, machines, and apparatus;
 - Facial treatments with the aid of machines;
 - Hair removal: including tweezer method, depilators, waxing and their use;
- Professional makeup techniques;
- Product knowledge as it relates to aesthetics.

Business Practices: 25 hours of classroom instruction shall be provided in the following subject areas:

- The IL Cosmetology Act;
- Professionalism; Resume Development; Interview Preparation; Job Search Skills
- Management
- OSHA Standards relating to chemical use; and
- Workers' Compensation Act.

Total 750 hours.

Pre-Clinic: Prior to working on the salon clinic floor, students will complete 240 scheduled hours covering the following areas: the Touch Practical Facial; the Freshman Theory Final; and the following chapters:

- History & Career Opportunities (1)
- Life Skills (2)
- Professional Image (3)
- Communicating for Success (4)
- Infection Control (5)
- The Treatment Room (14)
- Skin Analysis (12)
- Facial Treatments (15)

Externship: Students, meeting institution requirements, and participating salons, meeting institution and state requirements, may be permitted to participate in an Externship/Internship (which may be substituted for 75 hours of the required 750 hours). The Externship/Internship is designed to allow a student to learn aesthetics under the direct supervision of a licensed cosmetologist or licensed esthetician in a registered salon. Requirements include, but are not limited to:

- This Institution will enter into a contract with the student, the registered salon and licensed cosmetologist or licensed esthetician. The contract shall contain all of the provisions set forth in the subsection (a)(5) of the Rules and any other requirements of the Externship/Internship program established by this Institution. The contract shall be signed by the student, the school and the licensed cosmetologist or licensed esthetician. Any party to the contract may terminate the contract at any time.
- The student may participate in an Externship/Internship program only after completing 375 hours of training and have a minimum average grade of 80.
- The student may not spend more than 75 hours in an Externship/Internship program.
- The student may not be paid while participating in this Externship/Internship program as it is a part of the aesthetics curriculum of the school.
- The student may only work a maximum of 8 hours a day and shall be required to spend 1 day a week at the school.
- The student must be under the direct on-site supervision of a licensed cosmetologist or licensed esthetician. (Only 1 student shall be supervised by 1 licensed cosmetologist or licensed esthetician.)

LICENSING REQUIREMENTS

(225 ILCS 410/3A-2) (From Ch. 111, par. 1703A-2)

(Section scheduled to be repealed on January 1, 2026)

Sec. 3A-2. Licensure as an esthetician; qualifications. A person is qualified to receive a license as a licensed esthetician if that person has applied in writing on forms provided by the Department, paid any required fees, and:

- a. Is at least 16 years of age; and

- b. Has a certificate of graduation from a school providing secondary education, or the recognized equivalent of such a certificate, or persons who are beyond the age of compulsory school attendance; and
 - c. Has graduated from a school of cosmetology or aesthetics approved by the Department, having completed a program of 750 hours in the study of aesthetics extending over a period of not less than 18 weeks nor more than 4 consecutive years. Time spent in such study under the laws of another state or territory of the United States or of a foreign country or province shall be credited toward the period of study required by the provisions of this paragraph; and
 - d. Has passed an examination authorized by the Department to determine fitness to receive a license as a licensed esthetician; and
 - e. Has met any other requirements of this Act and rules.
- (Source: P.A. 91-863, eff. 7-1-00.)

TUITION & EXPENSES

IL Aesthetics	
Non-Refundable Registration Fee	\$100.00
Student Kit (Books/Equipment Use/Product)	\$951.00
Tuition	\$10,234.00
Total Education Expenses	\$11,285.00
Taxes Chicago Campus @ .0925	\$97.48
Taxes Downers Grove Campus @ .0825	\$78.46
*Taxes subject to change.	

AR AESTHETICS COURSE DESCRIPTION

EDUCATIONAL OBJECTIVES/GOALS

The program objective is to prepare the student to become licensed by AR; including passing the state licensing examination, and to enter the professional beauty industry as an entry level esthetician. Goals include an understanding of aesthetics theory, development of technical skills, preparation to secure job opportunities, and habits including; but not limited to safety, sanitation, disinfection, sterilization, and providing excellent customer service.

COURSE FORMAT

Course content is developed according to state law and industry standards.

INSTRUCTIONAL METHODS

Education is facilitated through a trained and licensed Education Team. Industry recognized publications, computer programs; Kelley Education Inc. proprietary content and educational aids complement the education effort. Salon grade equipment, products, and tools complement skills training in the student run salon.

LENGTH OF COURSE

The length of this course is 600 hours.

BASIC TRAINING

Students are required to meet certain institutional and AR state requirements prior to working in the student salon. During basic training, students will participate in classroom instruction in general theory and practical application.

50 HOURS. AESTHETICS CONCEPTS

150 Hours. Students will participate in classroom instruction covering scientific concepts.

500 HOURS. PRACTICES & PROCEDURES

At this level students continue in classroom instruction and hands-on experience in advanced techniques and services on live clients or on manikins.

50 HOURS. BUSINESS PRACTICES, STATE LAWS & REGULATIONS

At this level students continue in classroom instruction.

REFERENCES

Each classroom will have textbooks either in print or electronic copies, tools, equipment, and dispensary products. Each institution has internet connectivity to enable access to websites, videos, and other educational methods.

AR AESTHETICIAN LICENSING REQUIREMENTS

A candidate who wishes to obtain an Esthetician’s license must pass both a written and a practical examination. To qualify to take either of these examinations, a candidate must:

1. Have successfully completed a 600-hour course of instruction in a Cosmetology Section-approved school of cosmetology. School must submit a completed Certificate of Training Form. Forms can be downloaded online at www.arkansas.gov/cos
2. Be at least 16 years old;
3. Must have completed the 10th grade or its equivalent

TUITION & EXPENSES

Non-Refundable Registration Fee	\$100.00
Books/Equipment/Product/Student Kit	\$951.00
Tuition	\$8,234.00
Total Education Expenses	\$9,285.00
Taxes El Dorado @ .0975	\$92.72

IL COSMETOLOGY INSTRUCTOR COURSE DESCRIPTION

Description: The primary purpose of this Cosmetology Instructor course is to train the student in the basic teaching skills, educational judgments, safety judgments, proper work habits, and desirable attitudes necessary to obtain licensure and for competency as an instructor or related position.

Program Length: 1,000 hours

Educational Objectives: Upon completion of the course requirements, the determined graduate will be able to:

1. Project a positive attitude and a sense of personal integrity and self-confidence.

2. Practice proper grooming, effective communication skills, and visible poise.
3. Understand employer–employee relationships and respect the need to deliver worthy service for value received.
4. Perform the basic skills necessary for teaching, including writing lesson plans, performing lectures and demonstrations, directing student projects, using library resources and audiovisual aids, conducting theory class instruction and measuring student achievement, supervising clinic operations, and maintaining required student records.
5. Apply the theory, technical information, and related matter to ensure sound judgments, decisions, and procedures.

To ensure continued career success, the graduate will continue to learn new and current information related to techniques, communication skills, and teaching methodologies to improve teaching skills.

References: A comprehensive library of references, periodicals, books, texts, and audio DVDs.

Instructional Methods: The clock hour education is provided through sequential learning steps that address specific tasks necessary for state board preparation, graduation, and entry-level job skills. Clinic equipment, implements, and products are comparable to those used within the industry. The course is presented through comprehensive lesson plans that reflect effective educational methods. Subjects are presented by means of lecture, demonstration, and student participation. Audiovisual aids, guest speakers, field trips, projects, activities, and other related learning methods may be used within the course.

Grading procedures: Students are assigned theory study and a minimum number of practical experiences required for course completion. Theory is evaluated after each unit of study. Practical assignments are evaluated as completed and counted toward course completion only when rated as satisfactory or better. Practical skills are evaluated according to text procedures, performance standards established by the state licensing agency, and the Practical Skills Competency Evaluation Criteria. Students must maintain a theory average of 75% and pass a final written and practical exam prior to graduation. Student must make up failed or missed tests and incomplete assignments.

Grading Scale:

95-100	A
85-94	B
75-84	C
74 & Below	D

Course Syllabus

Post-Graduate School Training: 500 hours of post-graduate school training that includes orientation and all subjects in the basic cosmetology curriculum in Section 1175.530, including theory and practice. Presentation of material must include the concepts that are intended to be taught and the skills to be acquired during the various phases of basic education.

Education Psychology: 20 hours of Educational Psychology that shall include, but not be limited to, topics in educational objectives, student characteristics and development, the learning process and an evaluation of learning that relates to teaching. These hours shall be waived on behalf of Instructor students who have completed a course in Educational Psychology at an accredited college or university.

Teaching Methods: 20 hours of Teaching Methods (Theory) that shall include, but not be limited to, topics in individual differences in learning, lesson planning and design, lesson delivery, assessment of learning performance, classroom management, student motivation and classroom climate. These hours shall be waived on behalf of Instructor students who have completed a course in Teaching Methods-Secondary Level at an accredited college or university.

Application of Teaching Methods: 150 hours of Application of Teaching Methods that include: preparation and organization of subject matter to be presented on a unit by unit basis; and presentation of subject matter through application of varied methods (lecture, demonstration, testing and assignments). Presentations must provide teaching objectives to be accomplished and correlate theoretical with practical application.

Business Methods: 50 hours of Business Methods that include Professionalism; Resume Development; Interview Preparation; Job Search Skills; inventory, recordkeeping, interviewing, supplies, The IL Barber, Cosmetology, Aesthetics, Hair Braiding, and Nail Technology Act of 1985., and the Workers' Compensation Act.

Student Teaching: 260 hours of Student Teaching under the on-site supervision of an Illinois licensed teacher. The student teacher shall present theoretical and practical demonstrations to students in the basic curriculum.

LICENSING REQUIREMENTS

(225 ILCS 410/3-4) (From Ch. 111, par. 1703-4)

(Section scheduled to be repealed on January 1, 2026)

Sec. 3-4. Licensure as cosmetology teacher or cosmetology clinic teacher; qualifications.

(a) A person is qualified to receive license as a cosmetology teacher if that person has applied in writing on forms provided by the Department, has paid the required fees, and:

- (1) is at least 18 years of age;
- (2) has graduated from high school or its equivalent;
- (3) has a current license as a cosmetologist;

(4) has either: (i) completed a program of 500 hours of teacher training in a licensed school of cosmetology and had 2 years of practical experience as a licensed cosmetologist within 5 years preceding the examination; (ii) completed a program of 1,000 hours of teacher training in a licensed school of cosmetology; or (iii) completed the barber teacher training as specified in subsection (d) of Section 2-4 of this Act and completed a supplemental cosmetology course as established by rule;

(5) has passed an examination authorized by the Department to determine eligibility to receive a license as a cosmetology teacher or barber teacher; and

(6) has met any other requirements of this Act.

An individual who receives a license as a cosmetology teacher shall not be required to maintain an active cosmetology license in order to practice cosmetology as defined in this Act.

TUITION & EXPENSES

IL Cosmetology Instructor	
Non-Refundable Registration Fee	\$100.00
Student Kit (Books/Equipment Use/Product)	\$350.00
Tuition	\$10,580.00
Total Education Expenses	\$11,030.00
Taxes Chicago Campus @ .0925	\$35.88
Taxes Downers Grove Campus @ .0825	\$28.88
*Taxes subject to change.	

AR INSTRUCTOR COURSE DESCRIPTION

EDUCATIONAL OBJECTIVES/GOALS

The program objective is to prepare the licensed professional to become licensed by AR; including passing the state licensing examination, and to enter the professional beauty industry as an entry level cosmetology instructor. Goals include an understanding of educational techniques, curriculum development, lesson planning, classroom management, student salon floor leadership, preparation to secure job opportunities, and habits including; but not limited to state laws & regulations, accreditation standards, technological student management, safety, sanitation, disinfection, sterilization, and providing excellent customer service.

COURSE FORMAT

Course content is developed according to state law and industry standards.

INSTRUCTIONAL METHODS

Education is facilitated through a trained and licensed Education Team. Industry recognized publications, computer programs; Kelley Education Inc. proprietary content and educational aids complement the education effort. Salon grade equipment, products, and tools complement skills training in the student run salon.

LENGTH OF COURSE

The length of this course is 600 hours.

50 HOURS. PREPARATORY TRAINING**100 HOURS. CLASS ATTENDANCE****50 HOURS. CONDUCTING THEORY CLASS****300 HOURS. CONDUCTING PRACTICAL CLASS****10 HOURS. METHOD OF KEEPING STUDENT RECORDS****90 HOURS. INDIVIDUAL TRAINING/PRACTICE COSMETOLOGY****AR INSTRUCTOR LICENSING REQUIREMENTS**

Eligibility Requirements: A candidate who wishes to obtain an Instructor’s license must pass both a written and a practical examination. To qualify to take either of these examinations, a candidate must:

1. Have successfully completed a 600-hour course of instruction in a Cosmetology Section-approved school of cosmetology. School must submit a completed Certificate of Training Form. Forms can be downloaded online at www.arkansas.gov/cos
2. Be at least 21 years old;
3. Must have a current license in the field you wish to teach (Cosmetology, Manicuring, Aesthetics, and Electrology)

*If you are applying to take the Electrologist Instructor exam, you are also required to have three (3) years of practical experience as an electrologist in the State of Arkansas within the past five (5) years.

TUITION & EXPENSES

Non-Refundable Registration Fee	\$100.00
Books/Equipment/Product/Student Kit	\$350.00
Tuition	\$7,500.00
Total Education Expenses	\$7,950.00
Taxes El Dorado @ .0975	\$34.13

IL AESTHETICS INSTRUCTOR COURSE DESCRIPTION

Description: The primary purpose of this Aesthetics Instructor course is to train the student in the basic teaching skills, educational judgments, safety judgments, proper work habits, and desirable attitudes necessary to obtain licensure and for competency as an instructor or related position.

Program Length: 750 hours

Educational Objectives: Upon completion of the course requirements, the determined graduate will be able to:

1. Project a positive attitude and a sense of personal integrity and self-confidence.
2. Practice proper grooming, effective communication skills, and visible poise.
3. Understand employer–employee relationships and respect the need to deliver worthy service for value received.
4. Perform the basic skills necessary for teaching, including writing lesson plans, performing lectures and demonstrations, directing student projects, using library resources and audiovisual aids, conducting theory class instruction and measuring student achievement, supervising clinic operations, and maintaining required student records.
5. Apply the theory, technical information, and related matter to ensure sound judgments, decisions, and procedures.

To ensure continued career success, the graduate will continue to learn new and current information related to techniques, communication skills, and teaching methodologies to improve teaching skills.

References: A comprehensive library of references, periodicals, books, texts, and audio DVDs.

Instructional Methods: The clock hour education is provided through sequential learning steps that address specific tasks necessary for state board preparation, graduation, and entry-level job skills. Clinic equipment, implements, and products are comparable to those used within the industry. The course is presented through comprehensive lesson plans

that reflect effective educational methods. Subjects are presented by means of lecture, demonstration, and student participation. Audiovisual aids, guest speakers, field trips, projects, activities, and other related learning methods may be used within the course.

Grading procedures: Students are assigned theory study and a minimum number of practical experiences required for course completion. Theory is evaluated after each unit of study. Practical assignments are evaluated as completed and counted toward course completion only when rated as satisfactory or better. Practical skills are evaluated according to text procedures, performance standards established by the state licensing agency, and the Practical Skills Competency Evaluation Criteria. Students must maintain a theory average of 75% and pass a final written and practical exam prior to graduation. Student must make up failed or missed tests and incomplete assignments.

Grading Scale:

95-100	A
85-94	B
75-84	C
74 & Below	D

Course Syllabus

Post-Graduate School Training: 250 hours of post-graduate school training that includes orientation and all subjects in the basic aesthetics curriculum in Section 1175.835, including theory and practice. Presentation of material must include the concepts that are intended to be taught and the skills to be acquired during the various phases of basic education.

Education Psychology: 20 hours of Educational Psychology that shall include, but not be limited to, topics in educational objectives, student characteristics and development, the learning process and an evaluation of learning that relates to teaching. These hours shall be waived on behalf of Instructor students who have completed a course in Educational Psychology at an accredited college or university.

Teaching Methods: 20 hours of Teaching Methods (Theory) that shall include, but not be limited to, topics in individual differences in learning, lesson planning and design, lesson delivery, assessment of learning performance, classroom management, student motivation and classroom climate. These hours shall be waived on behalf of Instructor students who have completed a course in Teaching Methods-Secondary Level at an accredited college or university.

Application of Teaching Methods: 150 hours of Application of Teaching Methods that include: preparation and organization of subject matter to be presented on a unit by unit basis; and presentation of subject matter through application of varied methods (lecture, demonstration, testing and assignments). Presentations must provide teaching objectives to be accomplished and correlate theoretical with practical application.

Business Methods: 50 hours of Business Methods that include Professionalism; Resume Development; Interview Preparation; Job Search Skills; inventory, recordkeeping, interviewing, supplies, The IL Barber, Cosmetology, Aesthetics, Hair Braiding, and Nail Technology Act of 1985., and the Workers' Compensation Act.

Student Teaching: 260 hours of Student Teaching under the on-site supervision of an Illinois licensed teacher. The student teacher shall present theoretical and practical demonstrations to students in the basic curriculum.

LICENSING REQUIREMENTS

(225 ILCS 410/3A-3) (From Ch. 111, par. 1703A-3)

(Section scheduled to be repealed on January 1, 2026)

Sec. 3A-3. Licensure as an aesthetics teacher; qualifications.

(a) A person is qualified to receive a license as an aesthetics teacher if that person has applied in writing on forms supplied by the Department, paid the required fees, and:

- (1) is at least 18 years of age;
- (2) has graduated from high school or its equivalent;
- (3) has a current license as a licensed cosmetologist or esthetician;

(4) has either: (i) completed a program of 500 hours of teacher training in a licensed school of cosmetology or a licensed aesthetics school and had 2 years of practical experience as a licensed cosmetologist or esthetician within 5 years preceding the examination; or (ii) completed a program of 750 hours of teacher training in a licensed school of cosmetology approved by the Department to teach aesthetics or a licensed aesthetics school;

(5) has passed an examination authorized by the Department to determine eligibility to receive a license as a licensed cosmetology or aesthetics teacher;

(6) (blank); and

(7) has met any other requirements as required by this Act.

(b) (Blank).

(c) An applicant who is issued a license as an aesthetics teacher is not required to maintain an aesthetics license in order to practice as an esthetician as defined in this Act.

(Source: P.A. 98-911, eff. 1-1-15.)

TUITION & EXPENSES

IL Aesthetics Instructor	
Non-Refundable Registration Fee	\$100.00
Student Kit (Books/Equipment Use/Product)	\$250.00
Tuition	\$7,150.00
Total Education Expenses	\$7,500.00
Taxes Chicago Campus @ .0925	\$23.13
Taxes Downers Grove Campus @ .0825	\$24.25
*Taxes subject to change.	

STUDENT SERVICES

Your first meeting with our admissions is your first step in planning your career. We are here to offer you support in thinking about housing, transportation, parking, childcare options, and your post graduate entry into the workforce.

Throughout your course, you are encouraged to be job ready. You will have opportunities to build your resume as you sharpen your technical skills and build your interpersonal skills in the student run clinic.

EMPLOYMENT OPPORTUNITIES*

Position Opportunities

- Manicurist/Pedicurist
- Aesthetician
- Makeup Artist (in-house, free-lance)
- Hair color specialist
- Waxing specialist
- Manager

Entrepreneurial Opportunities

- Salon/Spa Owner
- School Owner
- Image Consultant
- Free lance
- Bridal Consultant

Beauty School Related

- School Instructor
- Admissions/Financial Aid

Beauty (Consumer & Professional Products/Services)

- Beauty Brand Owner
- Beauty Distributor
- Beauty Rep
- Beauty Products/Services Trainer

Industry Opportunities beyond the Professional Beauty Industry

- Cruise Ship Industry
- Movie Industry
- Television Industry
- Fashion Industry (Print & Runway)
- Theater Industry (Live)

**Positions may require additional training and/or licenses.*

PLACEMENT SERVICES

We cannot guarantee anyone that you will find a job.

Our business is to get you job ready. Together, we will focus our energies on getting you ready to enter the workforce. Our schools regularly get requests for our graduates and we post these opportunities. In Illinois, our schools offer externships to enable you to have real hands-on experience working with a prospective employer.

ADDITIONAL STUDENT SERVICES

Kelley Education Inc. and its entire Education Team understand the demands of school, social, and family responsibilities. Most of our employees began their careers as students too. Should you have any challenges, please know that each of our schools has access to local resources and support.

GRADUATION REQUIREMENTS

To graduate and receive a diploma, students are required to:

- Complete the required number of hours
- Coursework completed to the satisfaction of the Institution
- Complete all education requirements
- Financial obligations meet the Institution's satisfaction
- Complete Exit Counseling

SCHOOL POLICIES

SCHOOL POLICIES GUIDELINES

Our institutions are dedicated to provide career education training that prepares students to enter the workforce. To provide quality education, it is necessary to have policies that address the education process, operations, and expectations of behavior.

ATTENDANCE

Upon signing your Enrollment Agreement, your place is reserved in a limited class size. Class curriculums are paced, so your punctuality is important and does not slow the pace of your fellow students. Classes begin promptly, according to your Enrollment Agreement, and you are expected to be prepared in advance. Students may clock in 15 minutes early to prepare. If you are unable to attend, we ask that you call in at least one hour before class.

TARDINESS

Promptness is expected in the professional beauty industry and is expected while you are a student too. Excessive tardiness indicates an inability to put forth the necessary effort to become a professional and will lead to termination.

ALLOWED ABSENCES

Upon signing your Enrollment Agreement, you agree to complete your education by a specific "end date" (the number of scheduled hours in the program + 10%).

The 10% is to provide you with time that you can miss school without any additional cost. We add 10% because we understand the difficulty in achieving perfect attendance; health, balancing personal and family responsibilities and social obligations can sometimes force an absence. Keep track of your hours; use your allowed absences for weddings, sick days, and other obligations, because going **over contract** will increase your costs, increase your time to graduation and entering the workforce, and may result in your termination.

OVER CONTRACT

Students who need hours in addition to the 10% allowed are considered to be "Over Contract." Each hour over contract is charged to the student.

FORCIBLE DROP: 14 CALENDAR DAY

Students absent for 14 calendar days may be automatically terminated. Employers, day care providers, State & Federal assistance programs, and providers of any externship will be notified that the student has been terminated.

WEATHER RELATED CLOSINGS

Serious weather emergencies are considered those that cause mass business closures. Decisions to delay opening, close, or close early are exclusively made by the Director of Schools.

Announcements are made exclusively through text messaging. Registration instructions are on your Enrollment Agreement.

COURSE CANCELLATION

If a course is cancelled or delayed, we will work with the student to arrange for a new start date. If a refund is required, it will be done in accordance with the refund policy within this catalog.

TRANSFER/TRANSCRIPTS

Transfer students are accepted on a case by case basis; the number of hours accepted may be fewer than listed on the transcript. With respect to SAP, accepted transfer students from another school system, outside of Kelley Education Inc. schools, will be treated as a new student.

MAKEUP WORK

Students must make up failed or missed tests and incomplete assignments.

MONTHLY ACHIEVEMENT PROGRESS (MAP)

Monthly Achievement Progress (MAP) is your monthly report (issued the first Tuesday of each month) to determine if your academic progress (academic and attendance) standing meets our standards.

Monthly Achievement Progress (MAP)	
Criteria	Minimum Monthly (Cumulative)
Attendance (Cumulative %)	75% and above
Academic (GPA %)	75% and above

At each evaluation, the student will be determined to be:

Status at Evaluation		
Status	Definition	Action
<i>Meeting Standards</i>	The student has an 75% or above attendance and a 75% or above academic grade point average.	No action required.
<i>Below Standard(s)</i>	The student fails to meet the attendance and/or academic grade point average requirement.	The student will remain at Below Standard status until the next MAP evaluation. If the student fails to meet the minimum for 2 consecutive cycles, the student is determined to be At-Risk.
<i>At-Risk of Dismissal</i>	The student has failed a second <i>consecutive</i> month to meet the attendance and/or academic grade point average requirement.	The student is now At-Risk of Dismissal. If the student fails to meet the minimum for 3 consecutive cycles, the student's status will be Academic Dismissal.
<i>Academic Dismissal</i>	The student has failed a third	The student may be dismissed from

	<i>consecutive</i> month to meet the attendance and/or academic grade point average requirement.	the institution unless the student files an appeal within 10 days of being notified of not meeting MAP.
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MAP ACADEMIC DISMISSAL APPEAL

The student may file an appeal when MAP Academic Dismissal is reached. Any appeal must be submitted within 10 calendar days of the date of reaching Academic Dismissal status. The student will remain in school until an appeal decision is determined. Denied appeals will follow student termination procedures.

Requirements of Appeal

1. File within 10 calendar of reaching academic dismissal status
2. Student must be able to meet the MAP minimum standards by the next evaluation.
3. Student must include a plan to include attendance and academic improvement for the remainder of the course.
4. Only one appeal per student.

RECORD RETENTION POLICY

Student records are maintained after a student either graduates or terminates education. This Institution will maintain necessary permanent student records according to US Department of Education and NACCAS guidelines.

- All files are the property of Kelley Education Inc. and maintained in a secure environment.
- As a safeguard against loss, we do not copy; we do not fax, and we do not electronically scan files and their contents.
- Files are kept for a minimum of 5 years.
- Students are encouraged to keep records of their attendance and grades. It is the student’s responsibility to maintain THEIR copies of important documents: Enrollment Agreements, Financial Aid documents, written requests, SAP reports, etc.
- A school representative must be present during the review of the files; their intent is to clarify questions concerning these records.
- Files of current students are securely stored
- Files of non-current students are put into document storage

LEAVE OF ABSENCE

An authorized Leave of Absence (LOA) is a temporary interruption (not a withdrawal and not requiring a refund calculation) in a student’s program of study.

Leaves of Absence are not provided except, in specific and verifiable situations in which a student with otherwise excellent attendance will be unavoidably absent for at least two weeks; such as in the case of an injury, accident, or other non-elected medical emergency. Leaves of Absence are not granted for elected absences; such as, parenting responsibilities (such as child being sick), vacations, concerts, funerals, incarceration, weddings, or medical appointments. Students are expected to prioritize their attendance and participation in their education.

Students who are not prepared to prioritize their education are encouraged to pursue their education at another time when their circumstances have changed.

Either before the LOA begins or upon returning, students will be required to sign or initial an amended Enrollment Agreement or new Enrollment Agreement which will have a recalculation of the student’s expected graduation date by adding the days absent.

Upon not returning and without notification; thereof, the institution will use the earlier of the date of notification or the last physical day of attendance and terminate the student (forcible drop).

WITHDRAWAL

Students, who have separated from their Enrollment Agreement with this Institution (either dropped or terminated) and re-apply for admission will have the same SAP status (either making SAP or not making SAP) at the point of re-entry.

WITHDRAWAL POLICY

Students are considered withdrawn:

- Official Withdrawal - written notification to the Institution, or,
- Termination, or,
- Unofficial Withdrawal – absent 14 consecutive calendar days from the last day of physical attendance

GROUNDINGS FOR TERMINATION/SUSPENSION

This Institution reserves the right to terminate or to suspend a student for any reason and with or without previous warning; including, but not limited to: failure to meet MAP (Monthly Academic Progress) minimum standards for 3 consecutive cycles; providing fraudulent or misleading information/documentation required for admissions, financial aid, or attendance; excessive tardiness or absences; refusal to participate; cheating; failure to make satisfactory arrangements for payments of tuition/expenses; damage to property belonging to the Institution or its employees or other students; breach of Institution policies, rules, or regulations; bullying, conduct, harassment, violence, or any conditions that pose or may pose a threat to other students, guests, or Institution employees.

NON-DISCRIMINATION POLICY

Our institutions do not discriminate in its employment, admission, instruction, or graduation policies on the basis of sex, age, race, color, religion, or ethnic origin.

Further, our institutions are committed to equality of educational opportunities to all persons and assert that no person will be denied admission, graduation, or any other rights and; specifically, does not discriminate on the basis of sex, race, color, age, sexual orientation, religion, creed, financial status, or ethnic origin against applicants, students, or employees.

We comply with Title VI of the Civil Rights Act of 1964, as amended which prohibits discrimination on the basis of race, color and national origin.

POLICY AGAINST HARASSMENT

This Institution believes in providing equal opportunity educational environments free of discrimination and harassment. Any student who believes they are a victim or discrimination or harassment can bring a violation of this policy to this Institution's attention for investigation and enforcement of this policy.

ZERO TOLERANCE POLICY

To foster safe and supportive education environments, this Institution has adopted a Zero Tolerance Policy to protect students, employees, and guests from any conduct that may pose a serious threat to persons or property (whether on or off campus); offensive language; aggressive behavior; bullying, use or possession of illegal substances or alcohol; possession of weapons or explosives (ammunition, firearms, fireworks); theft; and fraudulent behavior. Any student suspected of the foregoing will be suspended while this Institution conducts its investigation. Students found in violation will be terminated without an opportunity to re-enroll.

CONSUMER DISCLOSURE STATEMENT

This Institution provides Consumer Information, Annual Security Information, and a Biannual Security Report on its website and will be printed upon request at the time of enrollment or to any interested parties.

PAYMENT METHODS/TERMS

- ✓ AMEX, Visa/MC, Discover (a convenience fee of 3% may apply)
- ✓ Wire Transfers
- ✓ Checks
- ✓ Money Orders
- ✓ TFC (Installment)

Over Contract Charges are due on demand.

Tuition payments are due either in full or through a tuition financing plan which has been agreed to by both parties before the program begins.

SOCIAL MEDIA GUIDELINES FOR STUDENTS

Kelley Education Inc. respects the rights of its students and employees to participate in social media. Social media includes, but is not limited to any form of online publishing including blogs, file-sharing, user-generated media on websites; such as, but not limited to Facebook, Pinterest, Instagram, Twitter, YouTube and similar sites.

Kelley Education Inc. reminds its students and employees to use care and to be mindful of anything published online. Any student who engages in online bullying, ethnic slurs, obscenity, intimidation, or in any conduct deemed inappropriate will, at a minimum, be subject to disciplinary action.

Kelley Education Inc. will protect itself from harm resulting from disparaging comments.

COPYRIGHT INFRINGEMENT POLICY

As a participant in Federal Student Aid, Kelley Education Inc. is encouraged to instruct its students in copyright law and discourage unauthorized copyrighted material. Unauthorized distribution of copyrighted material is against the law. Any person engaging in copyright infringement may be subject to disciplinary action, and, possibly, civil and criminal liabilities. For further information, please visit www.copyright.gov/title17/92appf.pdf

FERPA

The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) is a Federal law that protects the privacy of student education records. The law applies to all schools that receive funds under an applicable program of the U.S. Department of Education.

FERPA gives parents certain rights with respect to their children's education records. These rights transfer to the student when he or she reaches the age of 18 or attends a school beyond the high school level. Students to whom the rights have transferred are "eligible students."

Parents (or guardians) of dependent minors or eligible students have the right to inspect and review the student's education records maintained by the school. Schools are not required to provide copies of records unless, for reasons such as great distance, it is impossible for Parents (or guardians) of dependent minors or eligible students to review the records. Schools may charge a fee for copies.

Parents (or guardians) of dependent minors or eligible students have the right to request that a school correct records which they believe to be inaccurate or misleading. If the school decides not to amend the record, the parent or eligible student then has the right to a formal hearing. After the hearing, if the school still decides not to amend the record, the

parent or eligible student has the right to place a statement with the record setting forth his or her view about the contested information.

Generally, schools must have written permission from the parents (or guardians) of dependent minors or eligible student in order to release any information from a student's education record. However, FERPA allows schools to disclose those records, without consent, to the following parties or under the following conditions (34 CFR § 99.31):

- School officials with legitimate educational interest;
- Other schools to which a student is transferring;
- Specified officials for audit or evaluation purposes;
- Appropriate parties in connection with financial aid to a student;
- Organizations conducting certain studies for or on behalf of the school;
- Accrediting organizations;
- To comply with a judicial order or lawfully issued subpoena;
- Appropriate officials in cases of health and safety emergencies; and
- State and local authorities, within a juvenile justice system, pursuant to specific State law.

Schools may disclose, without consent, "directory" information such as a student's name, address, telephone number, date and place of birth, honors and awards, and dates of attendance. However, schools must tell parents and eligible students about directory information and allow parents and eligible students a reasonable amount of time to request that the school not disclose directory information about them. Schools must notify parents and eligible students annually of their rights under FERPA. The actual means of notification (special letter, inclusion in a PTA bulletin, student handbook, or newspaper article) is left to the discretion of each school.

For additional information, you may call 1-800-USA-LEARN (1-800-872-5327) (voice). Individuals who use TDD may call 1-800-437-0833.

RECORDKEEPING

Source: Federal Student Aid Handbook, Volume II, Privacy of Student Information (FERPA Rules)

The Family Educational Rights and Privacy Act (FERPA) sets limits on the disclosure of personally identifiable information from school records, and defines the rights of the student to review the records and request a change to the records.

With exceptions such as those noted in this section, FERPA generally gives postsecondary students the right

- to review their education records,
- to seek to amend inaccurate information in their records, and
- to provide consent for the disclosure of their records.

These rules apply to all education records the school keeps, including admissions records (only if the student was admitted) and academic records as well as any financial aid records pertaining to the student. Therefore, the financial aid office is not usually the office that develops the school's FERPA policy or the notification to students and parents, although it may have some input.

STUDENT'S & PARENTS' RIGHTS TO REVIEW EDUCATIONAL RECORDS

A school must provide a student with an opportunity to review his or her education records within 45 days of the receipt of a request. A school is required to provide the student with copies of education records, or make other arrangements to provide the student access to the records, if a failure to do so would effectively prevent the student from obtaining access to the records. While the school may not charge a fee for retrieving the records, it may charge a reasonable fee for providing copies of the records, provided that the fee would not prevent access to student records.

While the rights under FERPA have transferred from a student's parents to the student when the student attends a postsecondary institution, FERPA does permit a school to disclose a student's education records to his or her parents if the student is a dependent student under IRS laws.

Note that the IRS definition of a dependent is quite different from that of a dependent student for FSA purposes. For IRS purposes, students are dependent if they are listed as dependents on their parent's income tax returns. (If the student is a dependent as defined by the IRS, disclosure may be made to either parent, regardless of which parent claims the student as a dependent.)

PRIOR WRITTEN CONSENT TO DISCLOSE THE STUDENT'S RECORDS

Except under one of the special conditions described in this section, a student must provide written consent, on each occasion, before an education agency or school may disclose personally identifiable information from the student's education records. The written consent must—

- state the purpose of the disclosure,
- specify the records that may be disclosed,
- identify the party or class of parties to whom the disclosure may be made, and
- be signed and dated.

If the consent is given electronically, the consent form must—

- identify and authenticate a particular person as the source of the electronic consent, and
- indicate that person's approval of the information contained in the electronic consent.

The FERPA regulations include a list of exceptions where the school may disclose personally identifiable information from the student's file without prior written consent. Several of these allowable disclosures are of particular interest to the financial aid office, since they are likely to involve the release of financial aid records.

DISCLOSURES TO SCHOOL OFFICIALS

Some of these disclosures may be made to officials at your school or another school who have a legitimate interest in the student's records. Typically, these might be admissions records, grades, or financial aid records.

Disclosure may be made to:

- other school officials, including teachers, within the school whom the school has determined to have legitimate educational interests.
- to officials of another postsecondary school or school system, where the student receives services or seeks to enroll.

If your school routinely discloses information to other schools where the student seeks to enroll, it should include this information in its annual privacy notification to students. If this information is not in the annual notice, the school must make a reasonable attempt to notify the student at the student's last known address.

DISCLOSURES TO GOVERNMENT AGENCIES

Disclosures may be made to authorized representatives of the U.S. Department of Education for audit, evaluation, and enforcement purposes. "Authorized representatives" includes employees of the Department—such as employees of the Office of Federal Student Aid, the Office of Postsecondary Education, the Office for Civil Rights, and the National Center for Education Statistics—as well as firms that are under contract to the Department to perform certain administrative functions or studies. In addition—

Disclosure may be made if it is in connection with financial aid that the student has received or applied for. Such a disclosure may only be made if the student information is needed to determine the amount of the aid, the conditions for the aid, the student's eligibility for the aid, or to enforce the terms or conditions of the aid.

A school may release personally identifiable information on an F, J, or M nonimmigrant student to U.S. Immigration and Customs Enforcement (formerly the Immigration and Naturalization Service) in compliance with the Student Exchange Visitor Information System (SEVIS) program without violating FERPA.

DISCLOSURES IN RESPONSE TO SUBPOENAS OR COURT ORDERS

FERPA permits schools to disclose education records, without the student's consent, in order to comply with a lawfully issued subpoena or court order.

In most cases, the school must make a reasonable effort to notify the student who is the subject of the subpoena or court order before complying, so that the student may seek protective action. However, the school does not have to notify the student if the court or issuing agency has prohibited such disclosure.

A school may also disclose information from education records, without the consent or knowledge of the student, to representatives of the U.S. Department of Justice in response to an ex parte order issued in connection with the investigation of crimes of terrorism.

DOCUMENTING THE DISCLOSURE OF INFORMATION

Except as noted below, this Institution will keep a record of each request for access and each disclosure of personally identifiable student information. The record must identify the parties who requested the information and their legitimate interest in the information. This record must be maintained in the student's file as long as the educational records themselves are kept.

FERPA RESPONSIBILITIES AND STUDENT RIGHTS

A school is required to—

- annually notify students of their rights under FERPA;
- include in that notification the procedure for exercising their rights to inspect and review education records; and
- maintain a record in a student's file listing to whom personally identifiable information was disclosed and the legitimate interests the parties had in obtaining the information (does not apply to school officials with a legitimate educational interest or to directory information).

A student has the right to—

- inspect and review any education records pertaining to the student;
- request an amendment to his/her records; and
- request a hearing (if the request for an amendment is denied) to challenge the contents of the education records, on the grounds that the records are inaccurate, misleading, or violate the rights of the student.

RIGHTS UNDER FERPA

The Family Educational Rights and Privacy Act (FERPA) affords students certain rights with respect to their education records. These rights include:

- The right to inspect and review the student's education records within 45 days of the day the University receives a request for access.

A student should submit to the registrar, dean, head of the academic department, or other appropriate official, a written request that identifies the record(s) the student wishes to inspect. The University official will make arrangements for access and notify the student of the time and place where the records may be inspected. If the records are not maintained by the University official to whom the request was submitted, that official shall advise the student of the correct official to whom the request should be addressed.

The rights to request the amendment of the student's education records that the student believes are inaccurate, misleading, or otherwise in violation of the student's privacy rights under FERPA.

A student who wishes to ask the University to amend a record should write the University official responsible for the record, clearly identify the part of the record the student wants changed, and specify why it should be changed.

If the University decides not to amend the record as requested, the University will notify the student in writing of the decision and the student's right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

The right to provide written consent before the University discloses personally identifiable information from the student's education records, except to the extent that FERPA authorizes disclosure without consent.

The University discloses education records without a student's prior written consent under the FERPA exception for disclosure to school officials with legitimate educational interests. A school official is a person employed by the University in an administrative, supervisory, academic or research, or support staff position (including law enforcement unit personnel and health staff); a person or company with whom the University has contracted as its agent to provide a service instead of using University employees or officials (such as an attorney, auditor, or collection agent); a person serving on the Board of Trustees; or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks.

A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibilities for the University.

The right to file a complaint with the U.S. Department of Education concerning alleged failures by the University to comply with the requirements of FERPA. The name and address of the Office that administers FERPA is:

Family Policy Compliance Office

U.S. Department of Education

400 Maryland Avenue, SW

Washington, DC 20202-5901

PROFESSIONAL DRESS CODE

Create a Perfect First Impression! You are training to enter the Professional Beauty Industry! If you are not professionally dressed, you may be sent home. If it is comfortable enough to sleep in, it is probably not Professional!

Look Professional = Feel Professional = Be Professional = Be Successful = Be Happy.

New Students: Effective for all students who begin classes April 1, 2016.

Current students: Effective August 1, 2016 until then previous dress code remains in effect.

COSMETOLOGY STUDENT DRESS CODE

Dress - Must wear black or white in any combination, clean, free of stains, and without tears. A minimal print in clothing is acceptable only if it is a black and white print.

Shoes- Must be professional, closed toe and closed heel.

Accessories - Be creative. Add jewelry, belts, and/or scarves.

Hair – Must be clean and styled before arriving at school.

Cosmetics – Must be applied before arriving at school, using trend appropriate techniques.

Name Tags – Required. Replacements may be ordered.

The following is a list of **unacceptable** dress:

- Tennis shoes, gym shoes, foot thongs, Crocs, beach sandals, flip flops, slippers, or skater shoes.
- Tank or sleeveless tops
- Sweatpants, yoga pants, work-out shorts or work-out pants
- Printed T-Shirts other than those with your Official School Logo; however, acceptable T-Shirts are clean and professional and must dress them up.
- Short skirts and shorts (fall 4" above the knee)
- Hats, visors, bandanas, caps, or beanies unless it has your Official School Logo.
- Spandex or leggings unless covered by a shirt or a tunic
- Shorts
- Hooded sweatshirts, jackets

AESTHETICS STUDENT DRESS CODE

Dress – Must be white Official School scrubs top and bottom, clean, free of stains, and without tears. Lab coat must be worn while on Student Salon floor. Sweaters, long johns, T-Shirts, and/or turtleneck shirts may be worn underneath scrubs and must be solid black or solid white.

Shoes- Must be professional, closed toe, closed heel, and rubber soled.

Accessories – Must be kept to a minimum.

Hair – Must be clean and styled before arriving at school.

Cosmetics – Must be applied before arriving at school, using trend appropriate techniques.

Name Tags – Required. Replacements may be ordered.

The following is a list of **unacceptable** dress:

- Visible undergarments
- Foot thongs, Crocs, beach sandals, flip flops, slippers, or skater shoes.
- Printed T-Shirts other than those with your Official School Logo; however, acceptable T-Shirts are clean and professional and must dress them up.
- Hats, visors, bandanas, caps, or beanies unless it has your Official School Logo.
- Hooded sweatshirts, jackets.

COSMETOLOGY AND AESTHETICS INSTRUCTOR STUDENT DRESS CODE

Follow the Cosmetology dress code. Aesthetics Instructors must wear Official School lab coat with name tag.

PROFESSIONAL STANDARDS

In keeping with our mission, we want you to become an employable professional. To be specific, we will require you to establish positive, professional habits which include promptness, time management, sanitation and cleanliness, and other professional attributes which will help to augment your employability and potential future success. We expect you to honor the spirit of professionalism by being at your best inside and outside of your school!

If you refuse to become positively engaged in our education, you will be suspended and subject to termination.

1. Promptness. Our school begins and ends promptly. If you are not prepared (in attendance, uniform, books, supplies) at the start of class, you may not be allowed to attend school. Excessive tardiness and absences will not be tolerated.
2. Clocked In/Clocked Out. While you are clocked in, you must be engaged in our education program. If you are not, you must be clocked out. This includes breaks and lunch. This is a requirement of state licensing and participation in Title IV financial aid.
3. Electronic Devices. Any and all electronic devices on campus must not interfere with Institution processes.
4. Recording. You may not audibly record or photograph (still or motion) campus activities.
5. Inebriation. Use, distribution or sale of controlled substance(s); of alcoholic beverages or non-prescribed drugs or being under the influence of such during school hours will lead to termination.
6. Insubordination/Harassment. If you refuse to be engaged in your education, refuse to perform duties including clinic assignments, disrupt the educational environment, use profanity, threaten, engage in verbal or physical abuse, use of online postings to post malicious or defamatory comments about this school, its students, its employees, or are involved in willful neglect or destruction of property you will, most probably, be immediately terminated with no opportunity to re-enroll.
7. Malicious Intent. If you engage in any online forum by verbal or written language that is believed to be malicious, defamatory, slander (spoken), libel (written) about your fellow students, clinic patrons, our employees, or your school you will be immediately terminated and may be subject to lawsuit(s).
8. Payments. You may be required to execute documents, provide additional documentation, or to, in some way, provide means to pay for your costs of attending school. Failure to do so in a timely manner may lead to your termination.
9. Illness. If you may be contagious, you are at-risk and should not attend school. For the safety of our students, employees, and clinic patrons, we reserve the right to request a doctor's exception (excluding diseases not transmitted through casual contact or through the usual practice of the occupation (cosmetology; including aesthetics) for which a license is required) to return to school if you are believed to be at-risk to the health of your classmates and our employees.
10. Food. Food and drink may not be taken outside of designated areas. Only bottled water is allowed in classrooms or on the clinic floors. Personal Property.
11. You are responsible for your property and we suggest you mark all of your property properly.
12. Social Media. You are expressly not allowed to communicate or meet with any school employees outside of normal campus contact. Violation may result in termination.
13. Smoking. Our campus is non-smoking. Smoking is allowed in designated areas. Failure to properly extinguish and safe disposal may lead to loss of smoking areas for everyone.
14. Unlawful Activities. Any student engaged in any activity thought to be unlawful will be immediately reported to the proper authorities and may be terminated for same.
15. Emergency Contact. Feel free to give your school's clinic number to anyone who may need to contact you in the event of an emergency. Upon receipt of any such call, you are immediately clocked-out (not allowed to clock-in) for the remainder of the day so that you may tend to your emergency.

STUDENT CODE OF CONDUCT

Kelley Education Inc. has created its Student Code of Conduct to encourage a learning environment for all students and to ensure that is able to conduct its mission, processes, and to protect its brand(s).

Students found in violation of violating this Student Code of Conduct are subject to suspension and/or termination.

ACADEMIC

1. Collaborating, concealing, enabling, or participating in providing or taking information without permission.
2. Providing your work to a student to present as his/her work.
3. Submitting another's work to pass as your own.
4. Falsifying your work or grades in any way.

5. Stealing (actual theft or copying), buying, or otherwise getting any examination or assignment in part or in whole.
6. Impersonating a student or permitting a student to perform work or take an examination.

FRAUDULENT BEHAVIOR

1. Misuse (using something in a way it is not intended) of any Kelley Education Inc. records, documents, or other materials.
2. Providing information with the intent to deceive the Institution or the Department of Education.

PERSONAL CONDUCT

1. Conduct which negatively affects the educational environment of any other student.
2. Conduct which impairs the rights of any other student or this Institution.
3. Behavior including helping, aiding, or inciting another with the intention to disrupt any process of this Institution.

PROPERTY

1. Purposeful or negligent behavior which negatively impacts the property of another student or this Institution.

INSTITUTIONAL DIRECTION

1. Failure to follow the direction or request of a Kelley Education Inc. employee.

CLINIC RULES

- **Clinic Assignments.** All clinic assignments must be reviewed with an instructor before work begins and checked by an instructor before the assignment is considered complete.
- **Clinic Participation.** Your instructor will determine whether or not you are ready for clinic floor activities regardless of your achieving any state minimum. Students are not allowed to leave theory class to perform clinic activities. Willful failure to perform services will lead to termination.
- **Clinic Problems.** In the event of any problem on the clinic floor, you are to quietly excuse yourself and inform the instructor for a private conference. You are to behave as a professional is expected to behave at all times.
- **Dispensary Use.** Students may not use school dispensary products on non-paying clients.
- **Food and Drink.** Students may not bring food, gum, or drink on to the clinic floor.
- **Non-Dispensary Products.** It is expressly forbidden to introduce any non-dispensary or student kit product on to the clinic floor. You will risk suspension and possible termination.
- **Outside Work.** Under state law, you are not allowed to engage in or act as a professional including professional activity without being duly licensed or engaged in an authorized Externship/Internship.
- **Personal Property.** All student property must be stored away from the clinic floor at the end of each session and all clinic furniture, fixtures, and equipment must be clean and left well presented for the next session. Any personal property left is subject to disposal.
- **Sanitation.** Every student is responsible for the sanitation, sterilization of implements, proper disposal of waste, and cleanliness of the entire campus including windows, bathrooms, floors, and walls.

- **Student-As-Patron.** Students are not allowed to perform services on one another without the instructor’s approval. For some services, students must pay 50% of the clinic menu price; other services are not available at discount. Students must be clocked out while receiving any service.
- **Student Instruction.** Students are not allowed to instruct students.
- **Uniform and Name Tag.** Your uniform must be clean, neat, absent of accessories including handbags and other distractions (subject to instructor judgment) and up to standard accompanied with your name tag. You will not be allowed to participate on the clinic floor without being in proper uniform with your name tag.

REFUND POLICY

Refund Policy: A fair and equitable settlement applies to all applicants who cancel in writing and to all students whose enrollment is terminated by either party and for any reason; including, but not limited to student decision, course or program cancellation, or school closure and the tuition disclosed within this agreement (any other charges the student may have incurred will be calculated in addition at the time of withdrawal). Monies due the applicant or student will be refunded within 45 days of determination that a student has withdrawn, whether unofficially (through monitoring every 30 days) or officially and by notification in writing by traceable means or delivered in person. The date of withdrawal will be determined by the earlier of a postmark on written notification or the date delivered in person to the Director or the date a student on leave of absence was scheduled to return. Refund guidelines may be adjusted solely at the Institution’s discretion in the event of mitigating circumstances; such as: (a) if the student becomes ill or is in a disabling accident and is unable to attend Institution for extended periods of time (b) If the student has suffered a death in his/her immediate family (c) if there are circumstances beyond the control of the student that render his/her attendance impossible and are accepted by the Institution (d) if the student is expelled.

Refund Calculations are Based Upon Scheduled Hours on the last day of Attendance		
Percentage Length Scheduled to Total Length of Program	Amount of Total Tuition Owed to the Institution	Deposits or down payments shall become part of tuition. Refund Calculations may not be altered under any circumstances. Refund applies to tuition only. Registration, Student Kit, and Sales Tax are excluded. Agreed, Approved, and Understood by:
Not Accepted by the Institution	All monies paid shall be refunded	
Before midnight on the 5th day of Enrollment		
After midnight on the 5 th day of Enrollment and before completion of the Student’s 1 st Day of Attendance	Registration Fee + Plus cost of any books or materials retained by the Student	
After completion of 1 st Day of Attendance .01% to 4.9%	Lesser of Registration Fee + \$300 or 10% of tuition and other charges.	
5% to 9.9%	30%	
10% to 14.9%	40%	
15% to 24.9%	45%	
25% to 49.9%	70%	
50% and over	100%	

Course and/or Program Cancellation Policy: (a) if the course is cancelled subsequent to a student’s enrollment, the Institution will either provide a full refund of all monies paid or completion of the course at a later time. (b) If the Institution cancels a course and/or program and ceases to offer instruction after students have enrolled and instruction has begun, this Institution shall provide completion of the course and/or program OR participate in a Teach-Out Agreement. (c) If permanently closed or no longer offering instruction after a student has enrolled, this Institution will provide a pro rata refund of tuition to the student OR provide course completion through a pre-arranged Teach-Out Agreement with another institution. Refund calculations and refund amounts occur quickly to ensure their timeliness. Written acknowledgement of a student’s cancellation or withdrawal will be mailed within 15 calendar days of the date of notification.

RETURN TO TITLE IV (R2T4)

The Return of Title IV funds as prescribed in Section 484B of HEA Amendments determines the amount of Title IV aid a student has earned at the time a student withdraws.

All return of Title IV calculations are performed using the R2T4 software distributed by the United States Department of Education within 10 days of determination of withdrawal status.

If a student withdraws during a payment period or period of enrollment the amount of Title IV program assistance that has been earned up to that point is determined by a specific formula. The formula, in brief, is as follows:

- The institution will determine the date of withdrawal and then determine the percentage of the payment period attended by the student.
- The institution will determine the amount of Title IV aid for which the student was eligible by the percentage of the time enrolled.
- The institution will compare the amount earned to the amount disbursed. If the amount of aid disbursed exceeds the amount earned, this amount of Title IV aid must be returned.
- The institution allocates the responsibility for returned unearned aid between the school and the student according to the portion of disbursed aid that could have been used to cover institutional charges and the portion that could have been disbursed directly to the student once institutional charges were covered.
- The institution and/or the student must then distribute the unearned Title IV aid back to the Title IV programs.
- All refunds are calculated using a withdrawal date which coincides with the last day of scheduled attendance of the student.
- In no case shall the amount returned exceed the amount remitted.
- If the return of Title IV funds results in a student tuition balance, the student will be responsible for payment of the balance to The University of Aesthetics & Cosmetology/PCEC.
- If the student receives less assistance than what was earned, the student may be eligible for a post-withdrawal disbursement.
- If the student received more assistance than what was earned, the excess funds must be returned by the school and/or student. The student will be notified in writing within 10 days if a refund is due to the Title IV program.

Withdrawal date is determined by one of the following:

Forcible Drop/ Unofficial Withdraw. This is determined by the Institution through monitoring clock hour attendance at least every thirty (30) days. If the student is absent without notice 14 consecutive calendar days, the student may be forcibly dropped and terminated by the school on the 15th day and any refund due will be disbursed within 30 days. Termination date will be the last of scheduled attendance or the date indicated on a written notification by the student.

Any refund due to a student or to the Title IV program shall be refunded within 30 days from cancellation of student contract by the student, or formal termination by the school, which shall occur no more than 30 days from the last scheduled date of attendance or the date the student notifies the school in writing that the student will not be returning to school.

*Refunds must be made in the following order: Unsubsidized Loans, Subsidized Loans, Federal Pell Grants, students.

INSTITUTIONAL REFUND CALCULATION

The Return to Title IV refund is not the entire amount owed to the school; the student may be responsible for funds according to the Institution Refund Policy. The requirements for the Title IV program funds when you withdraw from a

program are separate from the Institutional Refund Policy. Therefore, you may still owe funds to The University of Aesthetics & Cosmetology/PCEC to cover unpaid institutional charges. The University of Aesthetics & Cosmetology/PCEC will also charge the student for any Title IV program funds that it is required to return.

At the time of termination, an Institutional Refund Calculation will be performed. Any balance due to the student will be promptly paid and any amount owed is immediately due.

A collection agency may be authorized to collect funds on behalf of The University of Aesthetics & Cosmetology/PCEC and students will have to pay any costs associated with collection; including legal fees, and interest on any unpaid balance.

COMPLAINT POLICY

Kelley Education Inc. is available to help successfully guide students in completing their Program. To address specific concerns, a student should contact the following staff member:

- Instructor – concerning grades, tests, attendance, and make-up work.
- Admissions /FSA – Concerning financial assistance, verification, and withdrawal
- Director – concerning financial assistance, verification, and withdrawal, concerning unresolved issues regarding academics, attendance, graduation and personal problems that are affecting your educational progress.

The following procedure outlines the specific steps of the complaint process.

1. The student should register the complaint in writing within 60 days of the date that the act which is the subject of the grievance occurred.
2. The complaint should be emailed to leighanne@uofac.edu; faxed to 773.661.0030; or mailed to Leigh Anne Kelley, Kelley Education Inc. 1357 N. Milwaukee Ave. Chicago, IL 60622-2151.
3. The complaint will be reviewed and a response will be given.
4. The initial response may not provide for final resolution of the problem but will notify the student of continued investigation and/or actions being taken regarding the complaint.
5. If the complaint is of such nature that it cannot be resolved by the management, it will be referred to an appropriate agency if applicable.
6. Depending upon the extent and nature of the complaint, interviews with appropriate staff and other students may be necessary to reach a final resolution of the complaint.
7. In cases of extreme conflict, it may be necessary to conduct an informal hearing regarding the complaint. The hearing will be informal with the student presenting his/her case followed by the school's response. The hearing will allow questions of all involved parties. Corporate management will prepare a recommended resolution for the dispute.
8. Students must exhaust the institution's internal complaint process before submitting the complaint to the school's accrediting agency, if applicable.

Illinois Students: COMPLAINTS AGAINST THIS SCHOOL MAY BE REGISTERED WITH **THE DEPARTMENT OF FINANCIAL AND PROFESSIONAL REGULATION** Complaint Intake Unit, Department of Financial and Professional Regulation, Division of Professional Regulation James R. Thompson Center, 100 West Randolph Street, Suite 9-300, Chicago, IL Telephone: (312) 814-6910. 320 West Washington Springfield, IL 62786 Telephone: (800)560-6420. 60601. Web site: www.idfpr.com

Arkansas Students: **The Arkansas Department of Health** 4815 W. Markham, Slot 8 Little Rock, AR 72205 501-682-2168

For information re: Accreditation **NACCAS** 4401 Ford Ave. Ste. 1300 Alexandria, VA 22302 Phone 703-600-7600

STUDENT'S RIGHTS (ILLINOIS)

As a STUDENT enrolled in an approved school in the State of Illinois, you have the following RIGHTS:

1. You have the RIGHT to a completed enrollment agreement (student contract) before you sign it. This means there should be NO blank spaces on the agreement.
2. If the enrollment agreement is negotiated orally in a language other than English, you have a RIGHT to receive a copy of all disclosures written in the language in which the agreement was negotiated prior to signing the enrollment agreement.
3. You have the RIGHT to receive an exact copy of the enrollment agreement (student contract) which you sign. You have the RIGHT to know the scheduled starting and calculated completion date of your course of study.
4. You have the RIGHT to know the total cost of the course of instruction including any charge made by the school for tuition, books, materials, supplies, and other expenses.
5. You have the RIGHT to cancel your initial enrollment agreement up to midnight of the fifth business day after you have been enrolled.
6. Should you use your RIGHT to cancel your initial enrollment agreement, cancellation MUST be in writing and given to the registered agent, if any, or managing employee of the school.
7. You have the RIGHT to know the number of students who did not complete the course of instruction for which they enrolled for the past calendar year as compared to the number of students who enrolled in the school during the school's past calendar year.
8. You have the RIGHT to keep all hours earned during your course of study. Once hours are earned they cannot be taken away.
9. You have the RIGHT to receive an official transcript upon your graduation or other permanent exit from the school provided you have met all financial obligations set forth in your enrollment agreement.
10. You have a RIGHT to a refund for certain unearned tuition, fees, and other charges. The refund policy is contained in the Illinois Barber, Cosmetology, Aesthetics, Hair Braiding and Nail Technology Act of 1985.
11. You have the RIGHT to register complaints against the school with the Department of Financial and Professional Regulation. Direct your written complaints to either COMPLAINT INTAKE UNIT, Department of Financial and Professional Regulation, Division of Professional Regulation, The James R. Thompson Center, 100 West Randolph Street, Suite 9-300, Chicago, Illinois 60601. You may also submit a complaint on the Department's Website at <http://www.idfpncom>, or call the COMPLAINT INTAKE UNIT at 312/814-6910.
12. You may obtain a copy of the Illinois Barber, Cosmetology, Aesthetics, Hair Braiding and Nail Technology Act of 1985 and the Rules for the Administration of the Act by calling 217/782-8556